

www.northernbrucepeninsula.ca

2023 ANNUAL REPORT





ABOUT US



The Municipality of Northern Bruce Peninsula is a local government organization located in Bruce County, Ontario, Canada. Its corporate organization is responsible for governing and managing various municipal services and functions within its jurisdiction.

The municipality provides a wide range of services, including public works, community development, planning and zoning, public safety, parks and recreation, and administrative support. These services aim to enhance the quality of life for residents, promote economic development, and maintain a sustainable community.

Additionally, the municipality engages in community engagement initiatives to encourage citizen input and participation in decision-making processes. It strives to maintain transparency, accountability, and open communication with the public.

OUR STRATEGIC PRIORITIES



Strong & Resilient Economy

Transparent and Responsible Government

**Sustainable Environment and
Infrastructure**

Safe and Vibrant Communities

INTRODUCTION

The municipal quarterly report provides an overview of its operational performance over a specific three-month period. This report is prepared and shared to offer transparency and accountability to stakeholders such as residents, and councillors.

In addition, the municipal quarterly report may feature updates on important projects, initiatives, and capital expenditures undertaken by the municipality. It may also include information on progress made towards achieving the municipality's strategic goals and objectives.

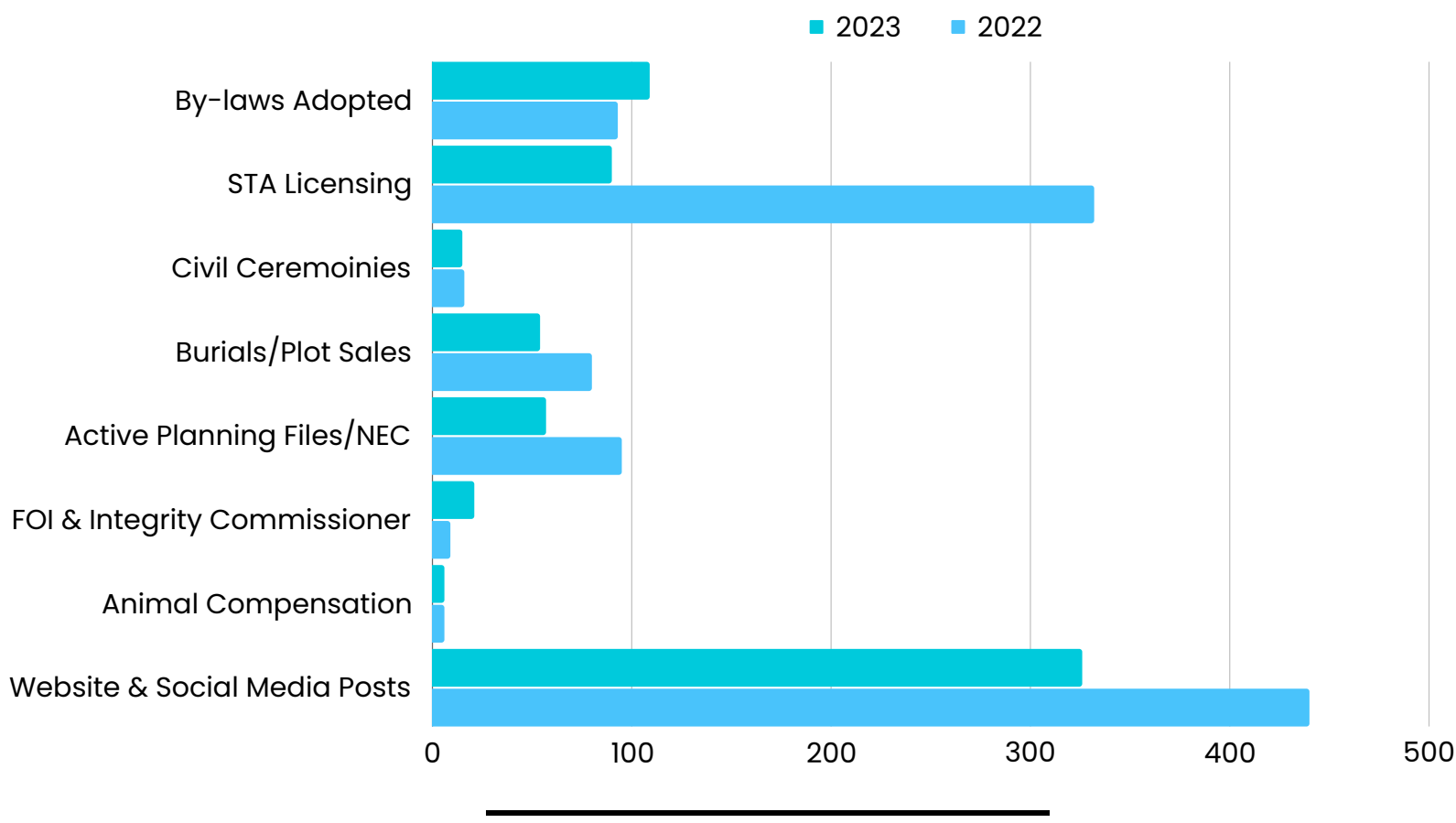
The purpose of a municipal quarterly report is to enhance transparency, accountability, and public trust by providing a comprehensive snapshot of the municipality's financial health and operational performance. It enables stakeholders to assess the municipality's progress, identify areas of success or concern, and make informed decisions regarding resource allocation and policy development.





CLERK'S DEPARTMENT

2022-2023 COMPARISON



In 2023, the Clerk's Department experienced significant variations in year-over-year numbers in two areas, STA Licensing and Website and Social Media Posts. The decline observed in STA Licensing can be attributed to the implementation of the Licensing Program in 2022.

It should be noted that the numbers displayed within the data are for new licences and do not encompass renewals for existing licences. Variations in Website and Social Media Posts can be attributed to the 2022 Municipal Election.

Additional services administered through the Clerk's Department such as civil ceremonies and Burials/Plot Sales are comparable to 2022 numbers.



GIS/IT DEPARTMENT

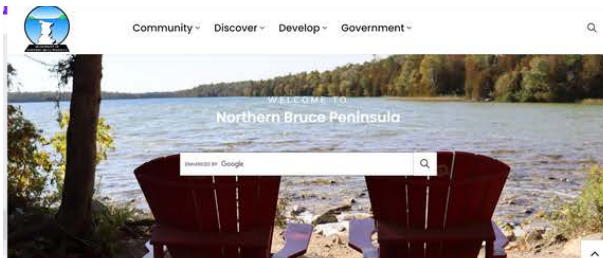
The Northern Bruce Peninsula GIS/IT Department is responsible for managing and maintaining the Geographic Information System (GIS) and Information Technology (IT) infrastructure for the organization.

The GIS component involves the collection, analysis, and dissemination of spatial data that is relevant to the Northern Bruce Peninsula. This could include information related to land use, zoning, transportation networks, natural resources, utilities, and more. The GIS team works on data acquisition, mapping, and creating spatial databases that serve as valuable resources for decision-making and planning purposes.

In addition to GIS, the IT department handles the management and maintenance of the organization's technology infrastructure. This includes collaboration with our IT suppliers regarding the maintenance of the network systems, hardware, software, servers, and data storage facilities.

By The Numbers

NEW WEBSITE LAUNCH



- Launched June 2023
- 178k views
- 66k from across 10 countries

NEW COMMUNITY E-NEWSLETTER

- Launched October 2023
- 5 Email Campaigns
- 735 Email Contracts
- 293 Subscribers
- Open Rate of 78%



RECORDS MANAGEMENT

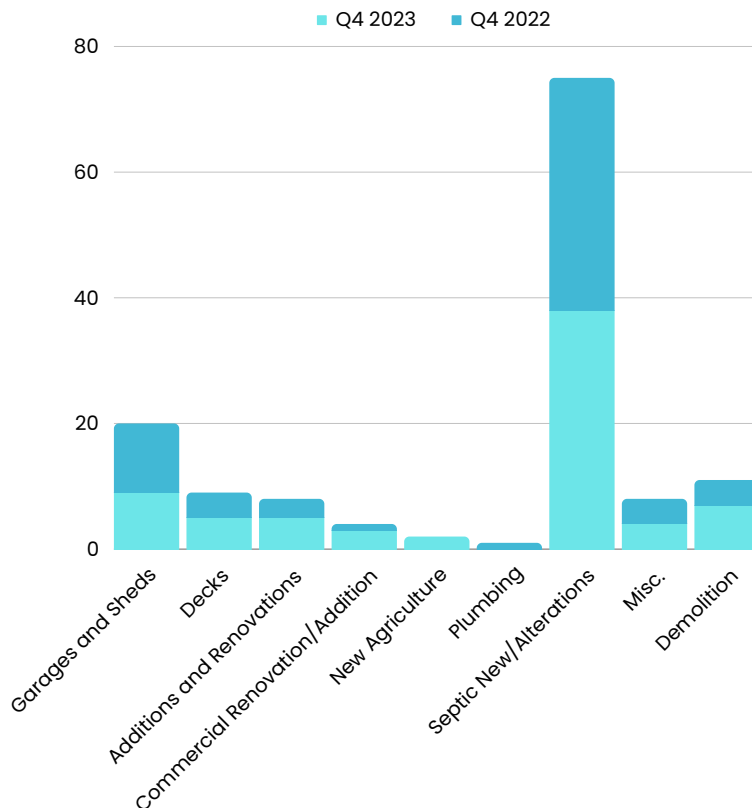


- Over 27k records have been created/moved into repository
- Over 600,000 actions taken by staff within the repository (creating, moving, accessing files).
- Over 3,700 invoices processed and filed.
- Over 200 agreements entered for monitoring and tracking.

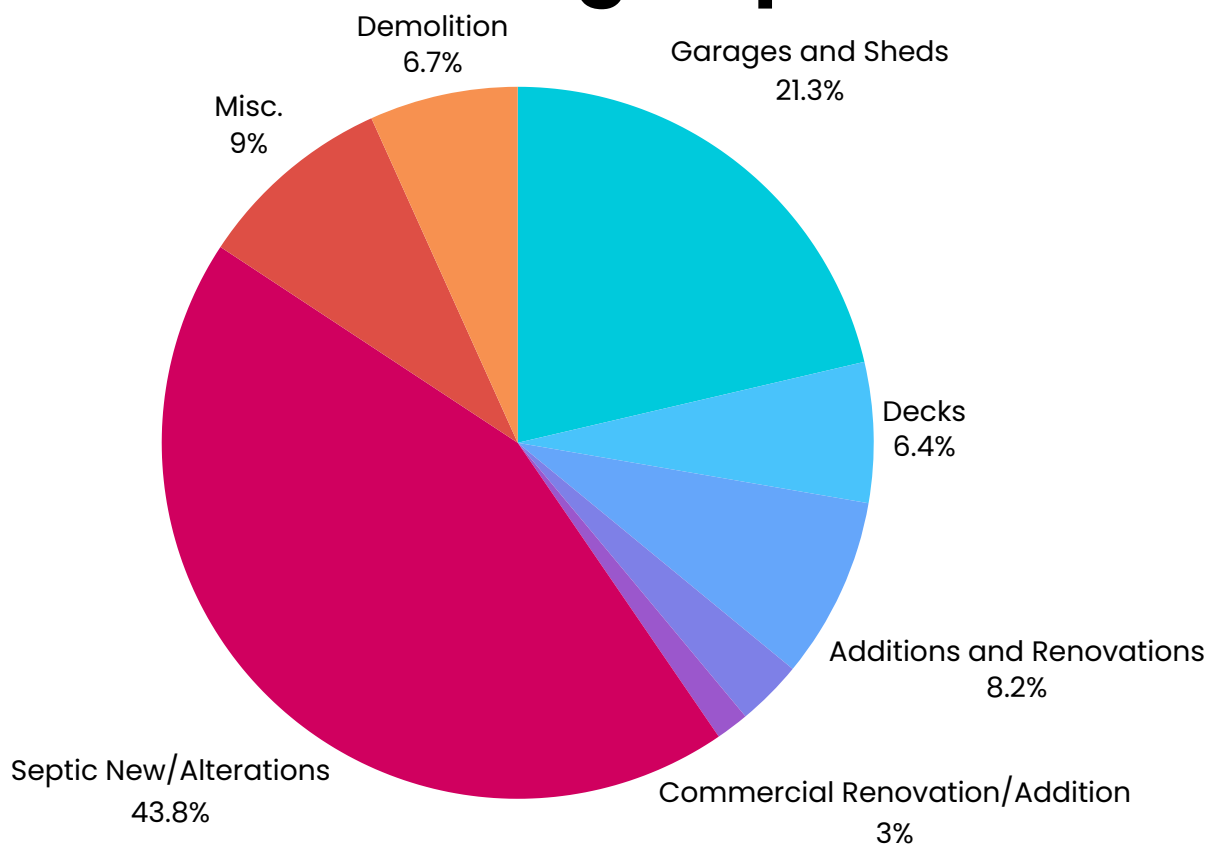


BUILDING DEPARTMENT

The Municipality of Northern Bruce Peninsula Building Department is a governmental entity responsible for regulating and overseeing construction and building activities within the jurisdiction of Northern Bruce Peninsula. Their primary responsibilities include building permits, inspections, building code compliance, zoning and land use, safety and customer service.



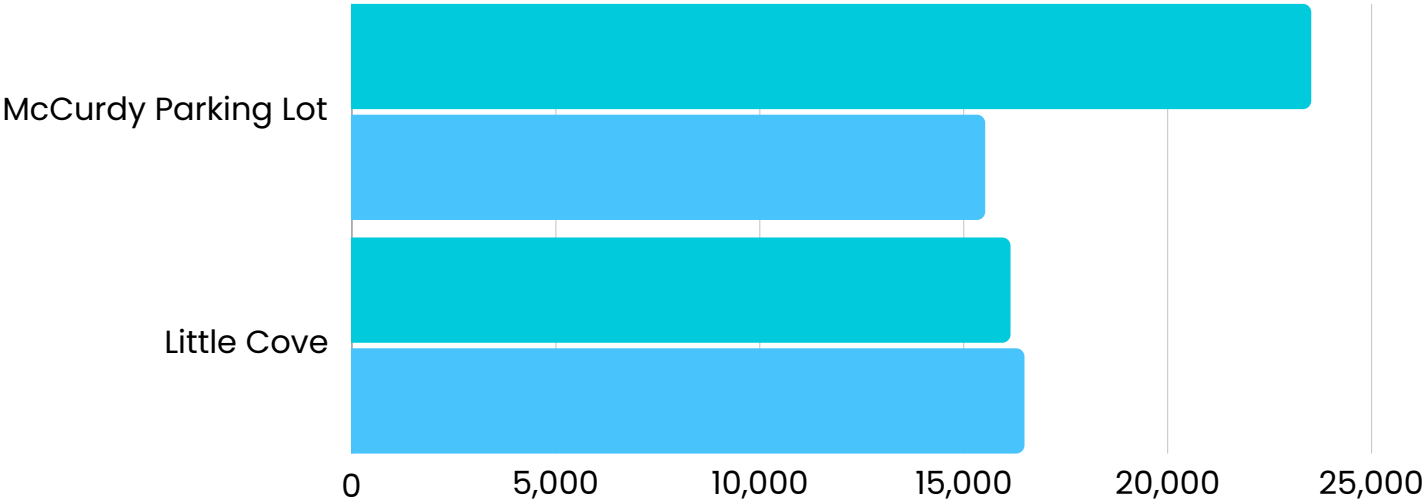
2023 Building Department Overview





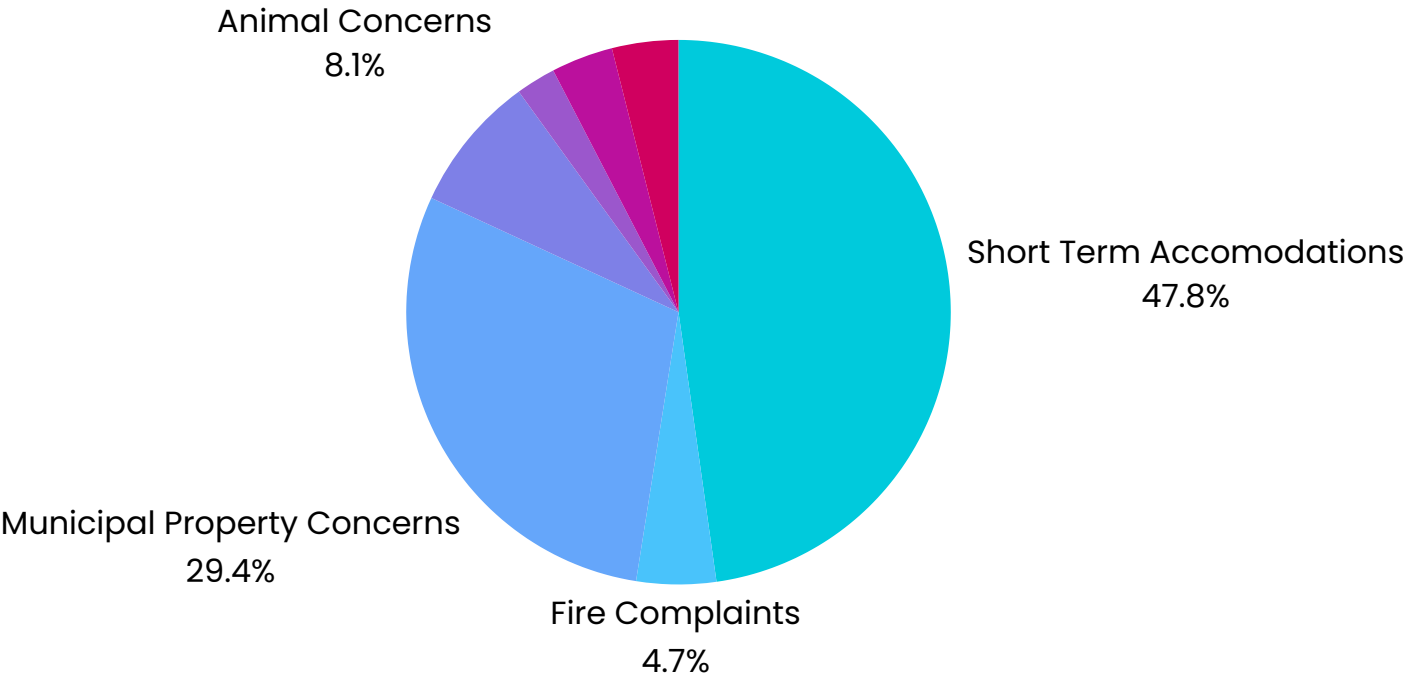
BYLAW DEPARTMENT

Visitor Comparison



* the 2023 decrease in visitation to the McCurdy Parking lot is correlated to the improved advertisement of the Lion's Head Shuttle System and parking at a reduced cost at the Arena Parking Lot.

Bylaw By the Numbers

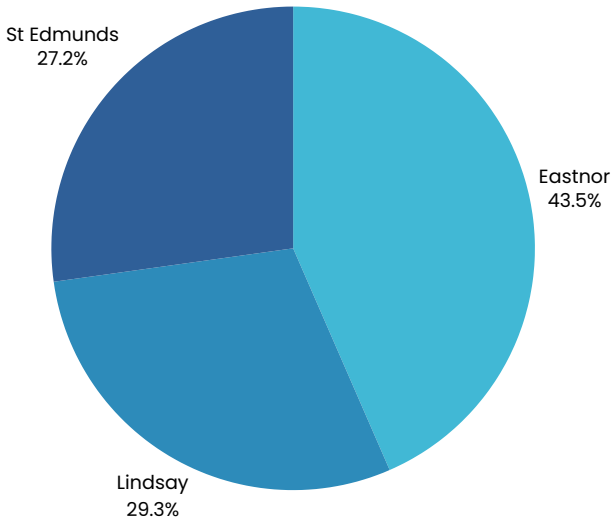
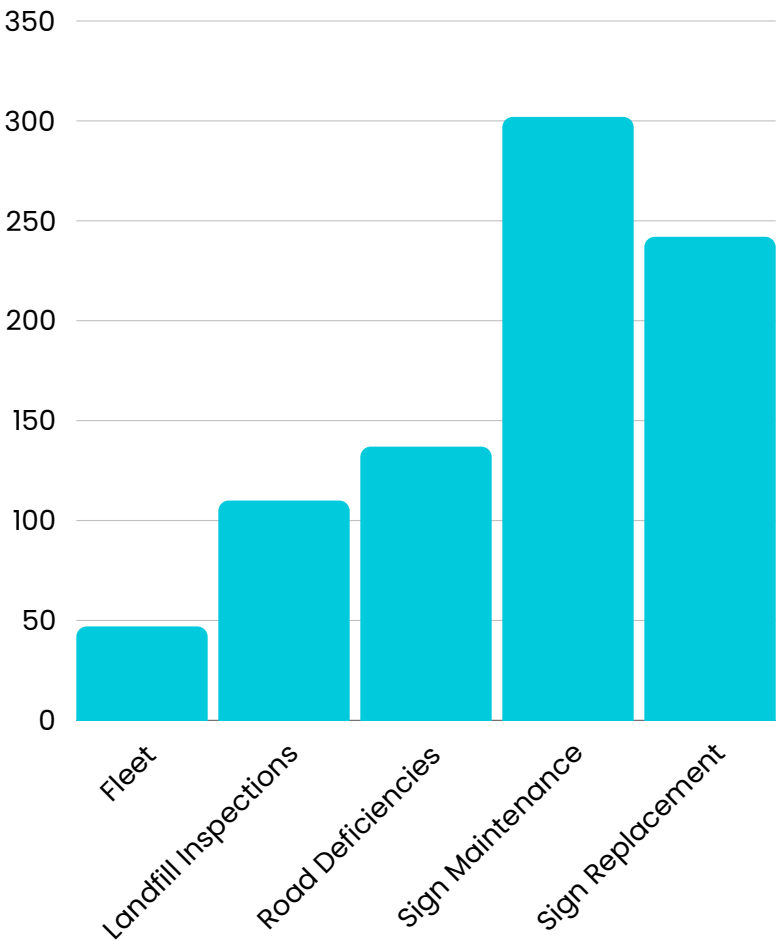




PUBLIC WORKS DEPARTMENT

WORK ORDERS BY THE NUMBERS

Types of Work Orders



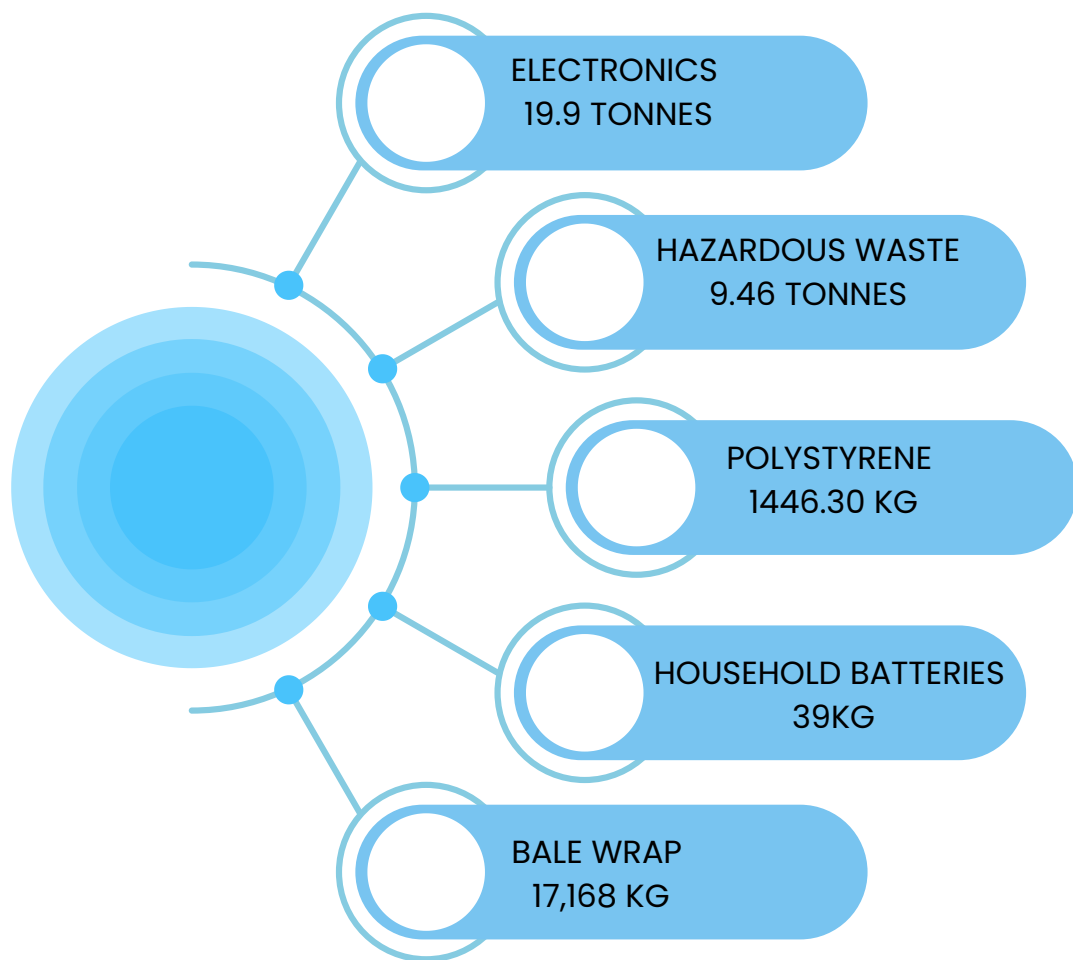
TIME IN HOURS 311.47
OPEN WORK ORDERS 42
TOTAL WORK ORDERS 357

Geographic Location of Work Orders

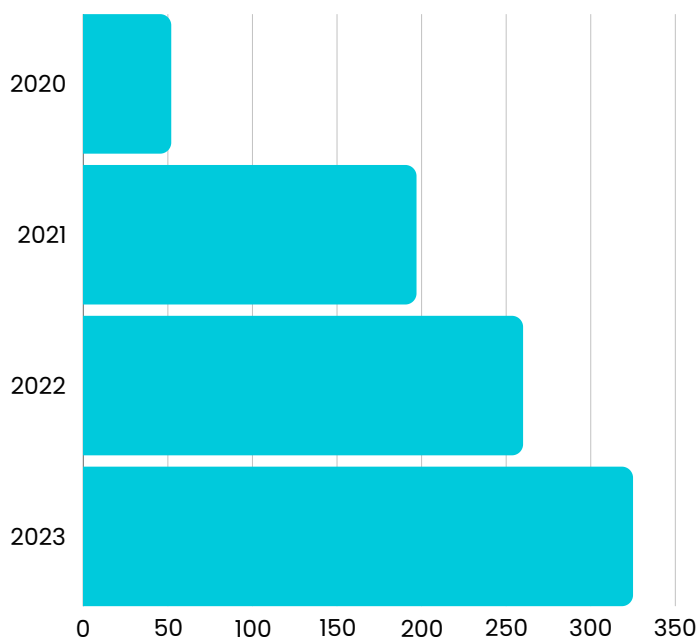


PUBLIC WORKS DEPARTMENT

WASTE DIVERSION



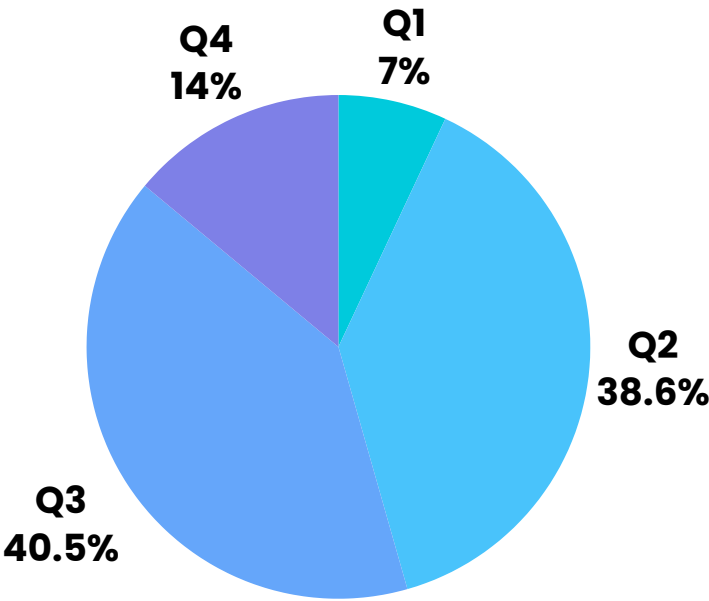
FOAM PACKAGING EPS RCYCLING PROGRAM 2020-2023



Collected Cubic Yards
2022 - 52 CuY
2021 - 197 CuY
2022 - 260 CuY
2023 - 325 CuY

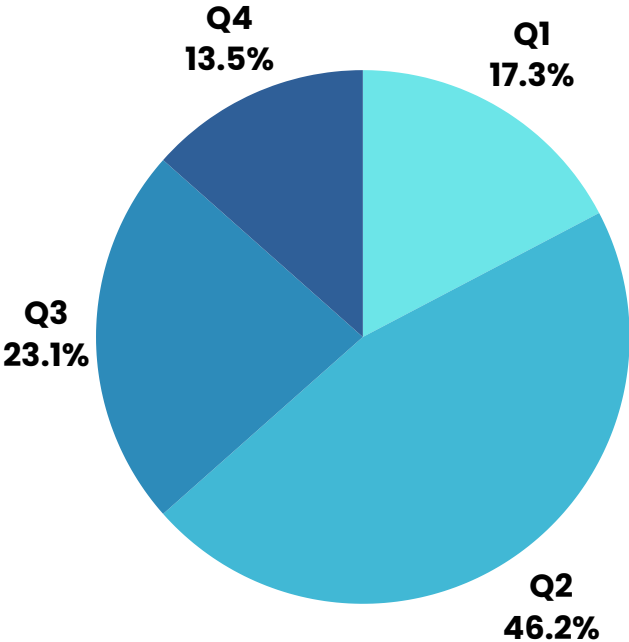


FIRE DEPARTMENT



INCIDENTS
INCIDENT NUMBER 2023
Q1 - 15
Q2 - 83
Q3 - 87
Q4 - 30

**PUBLIC
EDUCATION/INSPECTIONS**
INCIDENT NUMBER 2023
Q1 - 15
Q2 - 83
Q3 - 87
Q4 - 30



171 EMERGENCY CALLS

26% NO LOSS FIRE
18% BUSH RESCUE
13% MOTOR VEHICLE ACCIDENT
11% MEDICAL CALL
11% ALARMS
21% OTHER



PARKS AND FACILITIES

The Department has successfully completed several activities within the 4th quarter of 2023. The department also fulfilled responsibilities related to Ontario Broader Public Service Energy Reporting by submitting facility data for 2021 and met the requirements for Conservation Demand Management for 2024. In the Operations domain, the department performed seasonal closures of harbors, campgrounds, airports, and parks. They also conducted maintenance work on docks, managed ice operations at the Lion's Head Arena, and provided seasonal servicing for Facilities HVAC systems. Some notable accomplishments include painting the Lion's Head Marina Public Washrooms and completing renovations at the Tobermory Library circulation desk and the exterior windows and front entrance ramp and steps of The Meeting Place.

The Department also set up the Octoberfest event at Rotary Hall. Under the Capital sector, they renovated the Tobermory Community Centre Kitchen and repurposed appliances from the same kitchen for use in The Meeting Place, Stokes Bay Community Centre, and Lion's Head Community Centre.

The Tobermory and Lion's Head Playgrounds were also substantially completed, with cleanup and landscaping scheduled for spring 2024.

