



Customer Service Feedback Form Accessibility Standards for Customer Service

Thank you for visiting the Municipality of Northern Bruce Peninsula! We value all our customers and strive to meet everyone's needs.

Please tell us the date and location of your visit:

Date:

Location:

1. Were you satisfied with the customer service we provided you?

- Yes
No
Somewhat

Comments:

2. Was our customer service provided to you in an accessible manner?

- Yes
No
Somewhat

Comments:

3. Did you experience any problems accessing our goods and services?

Yes

No

Somewhat

Comments:

4. How can we improve our customer service to make it more accessible?

Contact Information (optional)

Name:

Phone Number:

Email:

We are committed to improving accessibility and removing barriers within the Municipality of Northern Bruce Peninsula and welcome your feedback.

To submit your form, please email deputyclerk@northernbruce.ca
For additional information regarding the Municipality's commitment to accessibility, visit our [website](#) at or contact the Accessibility Coordinator at deputyclerk@northernbruce.ca or 519-793-3522 X229.

Personal information on this form is collected under the authority of the Municipal Freedom of Information and Protection of Privacy act and will be used for the purpose of this form only. Questions about said collection should be directed to the Clerk at (519) 793-3522, X236 or via email at clerk@northernbruce.ca.