



EMERGENCY RESPONSE PLAN 2021

Municipality of Northern Bruce Peninsula

SCHEDULE A TO BY-LAW
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Management Coordinator (CEMC)

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Amendments

Amendment	Review Date	Change Date	Changed By
Annual review and revisions	April 7, 2017	April 7, 2017	EMCG
Change contact information for S/S Nancy Reinhart	June 1, 2017	June 1, 2017	C. Addison
Correct phone number, Page 40	June 16, 2017	June 16, 2017	C. Addison
Add veterinary to directory	April 25, 2018	April 25, 2018	C. Addison
Add vacuum truck to directory and water intake maps to master plan	August 30, 2018	August 30, 2018	C. Addison
Add Victim Services to directory	September 7, 2018	September 7, 2018	C. Addison
Correct Bruce County Human Services name	October 10, 2018	October 10, 2018	C. Addison
Add newly elected Deputy Mayor	December 3, 2018	December 3, 2018	C. Addison
Add Thomas Boyle Tree Service back to directory	September 20, 2019	September 20, 2019	C. Addison
Update Emergency Alert listing	April 21, 2020	April 21, 2020	C. Addison
Annual review of Emergency Plans	May 27, 2020	May 27, 2020	EMCG
Update Roles – Adding in GIT/IT Coordinator and MLEO	December 6, 2021.	December 6, 2021.	J. Burt
Added Clerk as new EIO	December 6, 2021.	December 6, 2021.	J. Burt
Added Virtual EOC Option in case of road closure/other need	December 6, 2021.	December 6, 2021.	J. Burt
Annual review of Emergency Plans	December 6, 2021.	December 6, 2021.	MECG

Amendments to the Plan require formal Council approval. Formal Council approval is not required for the following:

Changes or revisions to the appendices or for minor editorial changes such as editorial changes to the text including page numbering, section numbering, reference changes or changes to reference of Provincial statutes.

Quick Guide to Emergencies

Involving death or injury

Police, Fire, Ambulance	911
Coroner	(519) 793-3424 (Lion's Head Hospital)

Involving fire

Fire, Police, Ambulance	911
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Involving floods

Ministry of Natural Resources and Forestry	(519) 376-3860
Public Works Manager	(519) 793-3522 ext. 232

Requiring the evacuation of people

Police, Fire, Ambulance	911
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Care of evacuees

Bruce County Human Services	1-800-265-3005 (519) 881-0431
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Explosives

Police, Fire, Ambulance	911
MOECC Spills Action Centre	1-800-268-6060

Involving goods related to transportation of dangerous goods

Police, Fire, Ambulance	911
CANUTEC (collect call)	613-996-6666 (24 hours) *666 anywhere in Canada
Spills Action Centre (spills on land)	1-800-268-6060 (24 hours)
Canadian Coast Guard (spills for vessel)	1-800-365-0237 (24 hours)

Involving a discharge of large amounts of contamination of the atmosphere, environment, and/or water supply

Police	911
Grey Bruce Health Unit	(519) 376-9420 1-800-263-3456 (519) 376-5420 (after hours emergency)
MOECC Spills Action Centre	1-800-268-6060
Ministry of Labour	1-800-463-2493

Declaring an emergency

P/Emergency Management Ontario (Duty Officer) (416) 314-0472
1-866-314-0472 (toll free)
(416) 314-6220 (fax)
peocdo01@ontario.ca (email)

Discharge of pollutant from ships

Canadian Coast Guard (voice option) 1-800-265-0237 (24 hours)

Pesticides

MOECC Spills Action Centre 1-800-268-6060 (24 hours)

Civilian Aircraft Crash

Police, Fire, Ambulance 911

Toronto Flight Information Region (416) 676-4593/4509

Hospital (519) 793-3424 (Lion's Head)

Coroner (519) 793-3424 (Lion's Head)

Military aircraft crash or vessels in distress

Rescue Coordination Centre, (613) 392-3511
Canadian Forces Base, Trenton (613) 392-2811
1-800-267-7270

Ontario Ministry of Agriculture, Food and Rural Affairs (OMAFRA)

OMAFRA role in emergencies involving farm 1-877-424-1300
and assistance
Ontario.ca/omafra

Any requests for Provincial assistance or Provincial ministry involvement must be routed through Emergency Management Ontario.

Municipality of Northern Bruce Peninsula Emergency Plan

This Plan has been prepared to provide key officials, agencies, and departments within the Municipality of Northern Bruce Peninsula with a general guideline to the initial response to an emergency and an overview of their responsibilities during an emergency.

For this Plan to be effective, it is important that all concerned be made aware of its provisions and that every official, agency and department be prepared to carry out their assigned functions and responsibilities in an emergency.

The Emergency Management and Civil Protection Act, R.S.O. 1990, c. E.9, as amended, 2006, is the legal authority enabling municipalities to develop their own emergency plan. It states that the 'Head of Council may declare that an emergency exists in the municipality or in any part thereof and may take such action and make such orders as he/she considers necessary and are not contrary to the law to implement the emergency plan of the municipality and to protect the property and the health, safety and welfare of the inhabitants of the emergency area'.

Emergencies are defined as a situation or an impending situation that constitutes a danger of major proportions that could result in serious harm to persons or substantial damage to property and that is caused by the forces of nature, a disease or other health risk, an accident, or an act whether intentional or otherwise. These are distinct from the normal, day to day operations carried out by the first response agencies.

While many emergencies could occur within the Municipality, those most likely to occur are infectious disease, winter weather, wildland fire, electrical energy, and tornado. Although these threats are more likely to occur than others, the possibility still exists for other emergencies, such as transportation accidents involving hazardous materials and air crashes, to occur.

Requests for Assistance

Assistance may be requested from the County at any time by contacting the County Warden. The request shall not be deemed to be a request that the County assume authority and control of the emergency.

Assistance may also be requested from the Province of Ontario at any time without any loss to control or authority. Such requests can be made by contacting Emergency Management Ontario at (416) 314-0472 during working hours. At night or on weekends, Emergency Management Ontario can be reached through the local OPP office or the Duty Officer at OPP General Head Quarters in Orillia at (705) 329-6950.

Note: a 24-hour PEOC Duty Office has been established at peocdo01@ontario.ca or 1-866-314-0472 or by fax to (416) 314-6220.

Aim

The aim of this Plan is to make provisions for the extraordinary arrangements and measures that may have to be taken to safeguard property and the health, safety and welfare, environment and economic health of the residents, businesses and visitors of the Municipality of Northern Bruce Peninsula when faced with an emergency.

This Plan does not intend to identify counter measures for all conceivable crisis situations, but rather develop a standard procedure from which the municipal authorities can monitor the incident, obtain additional support, and direct a controlled response.

Emergency Identification System

Upon receipt of a warning of a real or potential emergency, the responding department will immediately contact the Northern Bruce Peninsula Fire & Emergency Services, to request that the notification system be activated.

Upon receipt of the warning, the Fire Chief or Deputy will notify the CEMC who will notify all members of the Municipal Emergency Control Group (MECG). In the event that the designated person is not reached, the CEMC will attempt to call the alternate person. The following message will be utilized when contacting the MECG members:

“The Municipality of Northern Bruce Peninsula is convening the Municipal Emergency Control Group as a result of the following situation (insert situation). Please meet at 56 Lindsay Road 5, Lion’s Head.”

Upon being notified, it is the responsibility of all MECG officials to notify their staff and volunteers organizations. The CAO will ensure appropriate municipal staff is notified either to report or be available if required.

Where a threat of an impending emergency exists, the MECG will be notified and placed on standby.

The confidential Emergency Notification List is attached as Appendix 1.

Action Prior to Declaration

Where an emergency exists but has not yet been declared to exist, Municipal employees may take such actions under this Emergency Plan as may be required to protect lives and property in the Municipality of Northern Bruce Peninsula.

Declaration of a Municipal Emergency

The Mayor or Deputy Mayor of the Municipality, as the Head of Council, is responsible for declaring that a municipal emergency exists. This decision is usually made in consultation with other members of the MECG.

Upon such declaration, the Mayor will notify:

1. Office of the Fire Marshal Emergency Management Ontario (OFMEMO), Ministry of Community Safety and Correctional Services,
2. The Municipal Council,

3. The County Warden, as appropriate,
4. Municipal staff and the public, and
5. Neighbouring municipal officials, as required.

A municipal emergency may be declared terminated at any time by:

1. The Mayor, or Deputy Mayor, or
2. The Municipal Council, or
3. The Premier of Ontario.

Upon termination of a municipal emergency the Mayor will notify:

1. Office of the Fire Marshal Emergency Management Ontario (OFMEMO), Ministry of Community Safety and Correctional Services,
2. The Municipal Council,
3. The County Warden, as appropriate,
4. Municipal staff and the public, and
5. Neighbouring municipal officials, as required.

Emergency Operation Centre (EOC)

The primary location of the Emergency Operations Centre is the Municipal Office located at 56 Lindsay Road 5, Lion's Head. In the event this Operation Centre cannot be used, then the secondary locations will be Fire Station #10 in Tobermory or Fire Station #20 in Lion's Head. The Emergency Site Manager or the Mayor will determine a suitable location for the EOC, if a situation arises where the primary location is inappropriate. In the case that it is unsafe to travel and gather at any of the EOC locations, a virtual EOC will be activated.

Features of the Municipal Office hall:

1. The building has a permanent generator that will operate the facility.
2. The building is primarily heated with two propane furnaces.

Upon arrival at Primary Emergency Operations Centre by MECG members:

- MECG members proceed to the Council Chambers and setup in meeting style layout
- Obtain individual emergency black cases from the vault area (equipped with appropriate material for your designated position)
- MECG members should check the operation of their cell phones, tablets, laptops, and other communication devices within the EOC and advise the CEMC of any problems or concerns
- Upon arrival at the EOC, MECG members are to prepare for a formal initial meeting to be called to order by the MECG Chair and the establishment of the MECG operating cycle
- The EOC is operational and ready for use and plans are in place for backup emergency power, if required

- Liaise with Grey Bruce Ontario Provincial Police to ensure that security is established and maintained within the EOC
- The EOC is accessible (snow shoveled, etc.) and comfortable (heat or air conditioning is working)
- The Media Conference Area is set up and operation (Ferndale Information Centre)

The layout and equipment of the EOC are detailed in Appendix 2.

EOC and Social Distancing

Social distancing is a public health safety intervention used to reduce the likelihood of transmitting communicable disease. Social distancing involves minimizing exposure to infected individuals by avoiding large public gathering venues, adhering to spacing requirements in the workplace, and following proper personal hygiene practices. During COVID-19, social distancing was an important directive in reducing the spread of the virus; however, its caused issues with our Municipal Emergency Control Group from physically being able to meet. The EOC is not large enough to accommodate 15 members of our MECG. During COVID-19, the CEMC kept MECG updated via emails; however, on May 13, 2020, members of the MECG met via Zoom.

Municipal Emergency Control Group/Emergency Management Program Committee

The emergency response will be directed and controlled by officials who are responsible for providing the essential services necessary to minimize the effects of an emergency in the Municipality. This group is known as the Municipal Emergency Control Group /Emergency Management Program Committee (EMPC) which consists of the following officials:

- Mayor of the Municipality of Northern Bruce Peninsula or Deputy Mayor
- Chief Administrative Officer (CAO)
- Community Emergency Management Coordinator (CEMC)
- Alternate Community Emergency Management Coordinator (Alt CEMC)
- Emergency Information Officer (Clerk)
- Public Works Manager
- Community Services Manager
- Chief Building Official (CBO)
- Emergency Site Manager – Fire Chief
- Municipal Treasurer
- GIS/IT Coordinator
- Municipal Law Enforcement Officer
- Scribe – Public Works Administrative Assistant

This group may be augmented by other officials, if required, and deemed necessary by the MECG. While the emergency may not require the presence of everyone listed in the MECG, they must be notified.

In non-emergency situations, this group shall meet to discuss, review, update, and, if necessary, practice the Municipality of Northern Bruce Peninsula's Emergency Plan.

Support Group

If required, a "support group" may be formed from members of public and private agencies having specialized knowledge and advice to give. This group, drawn from organizations listed hereunder, may be called upon individually or be asked to deliberate and make recommendations effectively. The following groups may be called upon to provide advice of assistance should the Municipal Emergency Control Group be convened in response to an emergency:

1. Hydro One
2. Coast Guard
3. Eastlink Communications
4. Ministry of Natural Resources and Forestry, Haliburton Fire Centre, Base Manager
5. Bruce Peninsula National Park or Designate
6. Peninsula Family Health Team
7. Lion's Head Hospital
8. Owen Sound Transportation Company
9. Bluewater District School Board
10. Ministry of Transportation of Ontario
11. Ministry of the Environment and Climate Change of Ontario
12. Emergency Management Ontario
13. Red Cross
14. Ontario Clean Water Agency
15. Grey Bruce Health Services (GBHS) – Manager of GBHS Wiarton and Lion's Head (if required)
16. Bruce County Emergency Services (if required)

Operating Cycle

Members of the MCEG will gather at regular intervals to inform each other of actions taken and problems encountered. Frequency of meetings and agenda items will be established by the CEMC. Meetings will be kept as brief as possible thus allowing members to carry out their individual responsibilities. Maps and status boards will be prominently displayed and kept up to date by the CEMC.

Concept of Operations

General

Operations will normally be carried out in two phases for natural or human-caused hazards. These phases are called the response phase and the recovery phase.

Response phase – response includes the actions taken once an emergency has occurred to deal with the immediate effects and can include mitigation efforts expanded

at all locations and sites supporting the emergency effort. Such actions by the Municipal Control Group or lead departments will be mainly based on prearranged plans, procedures, and preparations.

Response operations for major emergencies will be handled from the Municipal Emergency Operations Centre.

Recovery phase – recovery or restoration includes all the efforts necessary to restore a municipality to normal after a natural or human-caused emergency has occurred. This includes the actions required to assess and deal with the short and longer-term effects after the impact has passed.

It is expected that certain departments will take a lead or a partnership role in any emergency relating to their direct field of expertise.

The recovery phase begins once the immediate effects of the emergency have passed. At this point, the recovery plan will be activated to deal with the personal, infrastructure, and financial issues.

Incident Management System

Incident Management System is utilized by the Municipality of Northern Bruce Peninsula for the Community Emergency Management Program.

The Incident Management System provides a command structure that is common to all emergency operations centres including the Provincial, Regional, department, and Municipal Emergency Operations Centre. It is a simple model that allows the organizational flexibility to upscale or downscale supporting resources as needed.

It is expected that all emergency sites and each community organization deployed will utilize the Incident Management System. All groups utilize the same functions and management structure at all emergency operations centres and all emergency sites as required. Each group maintains contact with its counterpart in the Municipal/Regional Operations Centre(s) or respective organization centres.

The standardized Incident Management System is modeled after the North American emergency management standards and recommended best practices that draw substantially from the National Fire Protection Association (NFPA) 1561 and the National Incident Management System.

Emergency Response Levels and Actions

Enhanced Activation – implemented when a situation requires continual monitoring by the Municipality. A community emergency is not imminent, but foreseen circumstances could result in the situation becoming a threat to the community. An example would be indications for extreme weather or an emergency occurring in an adjacent community.

Full Activation – the entire Emergency Operation Control group assembles at the designated Emergency Operations Centre. Group members contacted should ensure that they undertake their own internal and external notifications and contacts. The Fire

Chief in conjunction with the four incident management system sections coordinates the emergency response.

Response Level	Initial Actions by Municipality
1. Routine	A routine incident which the Municipality has the capability to use Standard Operating Procedures (NBP SOP INCR-01) guidelines, for reporting. Generally, this is an emergency of a short duration and low impact.
2. Monitoring	The Mayor, CAO, CEMC, and Fire Chief monitor the situation from their normal workplace or home.
3. Enhanced Activation	The Mayor, CAO, CEMC, and Fire Chief meet to discuss the events, current actions, and potential for the incident to require activation of the Emergency Operations Centre and members of the Emergency Operation Control Group. The CEMC or alternate will notify will members.
4. Full Activation	Members of the Emergency Operation Control Group meet at the Emergency Operation Centre.

Incident Management System Direction and Control Structure

The direction and control structure for the Municipality of Northern Bruce Peninsula emergency operations is based upon the Incident Management System. IMS is an internationally recognized, standardized emergency response system, which defines the basic command structure and the roles and responsibilities required for the effective management of the emergency.

IMS is endorsed by Emergency Management Ontario. The benefits of using IMS include enhanced technical and functional operability, integrated communications, and standard terminology.

IMS consists of five key functions and their colours are used to represent specific IMS functions/roles in Ontario:

Command (Emergency Operation Centre) Management – Green

Operations – Red

Planning – Blue

Logistics – Yellow
Finance/Administration – Grey

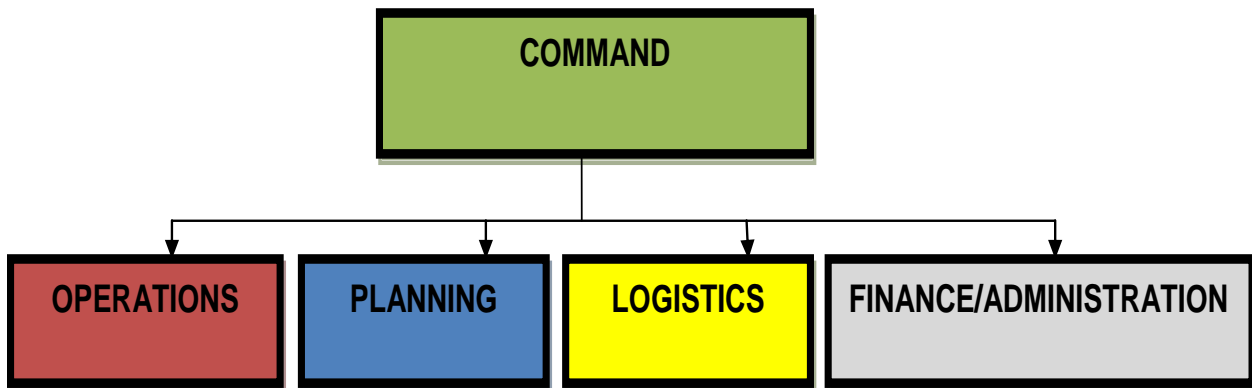
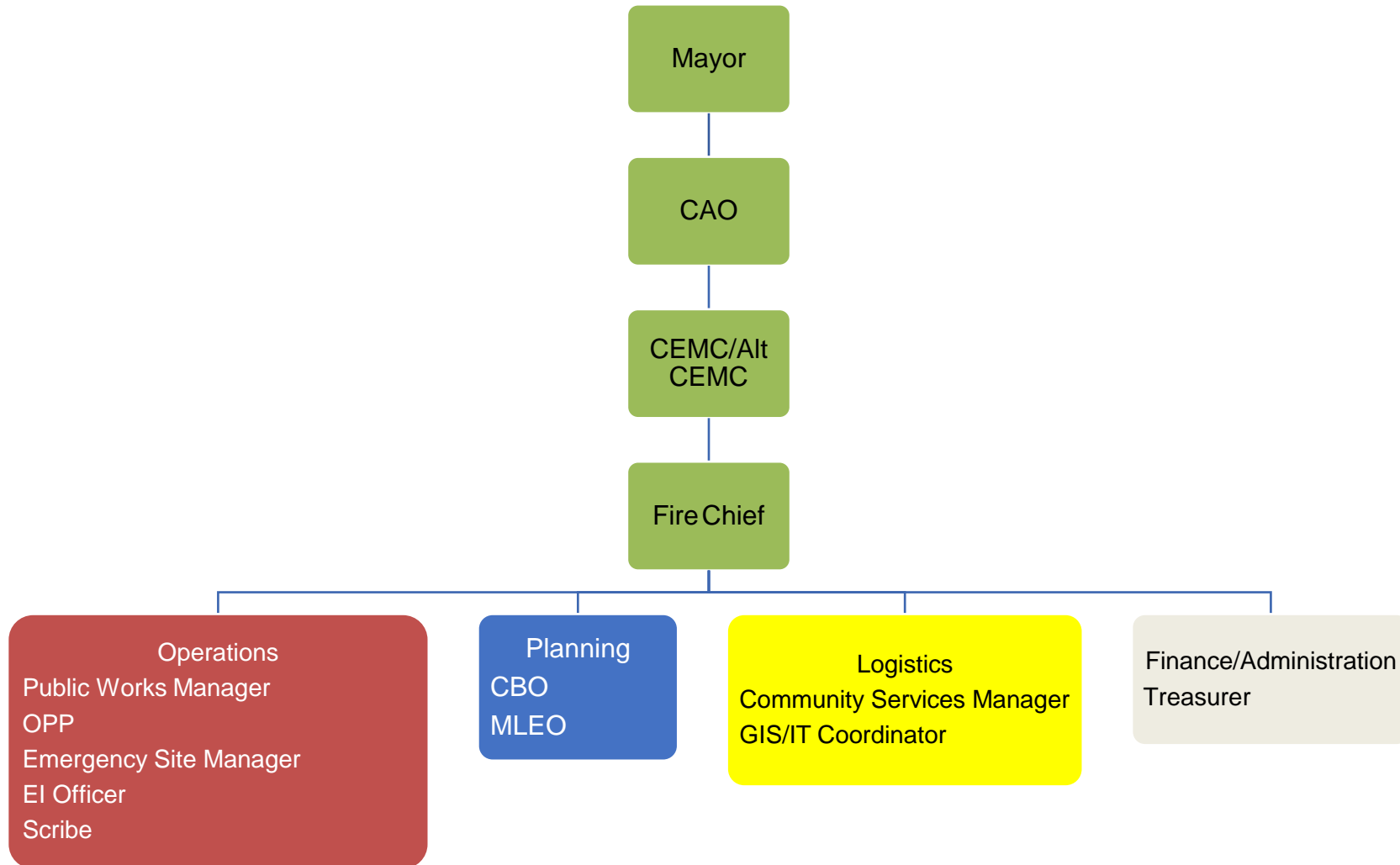


Figure 1: The Five (5) Key Functions of the Incident Management System

Incident Management System (IMS) Function Descriptions

The Incident Management System (IMS) is a model for command, control, and coordination of an emergency. It provides a way of coordinating the efforts of agencies and resources as they work together toward safely responding to an emergency incident. IMS consists of five key functions: EOC Management (Command), Operations, Planning, Logistics, and Finance/Administration.

The Five Key Function Descriptions of the Incident Management System



Emergency Operations Centre Command Unit

The EOC management sections have overall authority of the command and direction of the emergency response. EOC management has three supporting functions:

1. Ensure good risk management practices are applied throughout the emergency,
2. Liaison (coordination of agencies involved in the response), and
3. Emergency Information (dissemination of information to the media and public in coordination with OPP And the Municipal EI Officer).

The Command Staff are specifically designated and report and manage all incident activities with any current updates or situations as they arise from the emergency.

The liaison person is the Community Emergency Management Coordinator and is the Incident Command's point of contact for representation of other government departments and agencies and/or the private sector. Due to our size, the Emergency Information Officer (EIO) may be in the Command and Operations units.

Operations

Operations coordinates the operational requirements and the response, directs resources and equipment as required to fulfil emergency management requirements. In addition, the Emergency Information Officer assembles accurate, accessible, and complete information on the incident and other matters of general interest for both internal and external audiences. The Emergency Site Manager/Incident Commander at the scene of the emergency is part of Operations away from the Emergency Operation Centre.

Planning

Planning gathers information critical to the incident in order to develop, disseminate and evaluate Incident Action Plans (IAPs).

Logistics

Logistics arranges for and coordinates all material, services, equipment, and resources required to manage and resolve the emergency. Logistics tracks usage and current locations of these same items. Logistics is responsible for all service support requirements needed to facilitate effective and efficient incident management, including ordering resources from other locations. Logistics also provides facilities, security, transportation, supplies, equipment maintenance and fuel, food services, communications and information technology support and emergency responder medical services.

Finance/Administration

Finance/Administration performs duties related to administrative, financial and compensation and claims specific to the emergency. This includes keeping track of incident related costs, staff compensation and claims.

Emergency Operations Centre Roles and Responsibilities

Command Section

Mayor

As the Head of Council, the Mayor has the authority (under the Emergency Management and Civil Protection Act, RSO 1990, c. E.9) to execute any “extraordinary measures” as required to enable the Corporation of the Municipality of Northern Bruce Peninsula to respond to any emergency situation occurring within municipal boundaries.

The Mayor or Deputy Mayor provides emergency policy and direction to the Municipality’s Emergency Operations Centre. The Mayor will be appointed by Council to act as chair of the Emergency Management Program and MECG. As the head of the group, the Mayor has the following responsibilities:

1. Chair meetings of the MECG and leadership in the EOC.
2. Declare an emergency to exist (Declaration of an Emergency form faxed to EMO Duty Officer at (416) 314-0474).
3. Declaring that the emergency has terminated (Note: Council may also terminate the emergency).
4. Ensuring the members of Council is advised of the declaration and termination of an emergency and is kept informed of the emergency situation.
5. Establish a communication link in consultation with the Emergency Information Officer, for approval of announcements and media releases.
6. Notify the Bruce County Warden of the declaration of the emergency and termination of the emergency, or of the activation or partial activation of the EOC.
7. Notify the area M.P. or M.P.P. as appropriate.
8. Notify the public of the declaration and termination of an emergency in coordination with the EIO and CAO.
9. Maintain a personal log of all decisions made and actions taken by the Head of Council.

If for any reason the Mayor is unable to fulfil his/her role, the following persons are granted full authority to act in his/her place at any time this Plan is activated:

1. Deputy Mayor, or
2. A quorum of the remainder of Council.

Chief Administrative Officer

The Chief Administrative Officer will perform the duties and responsibilities as follows:

1. Organize and supervise the EOC and make arrangements for obtaining and displaying up-to-date information at all times.
2. Arrange and coordinate telecommunications systems.
3. Advise the Mayor and MECG on municipal procedures and policies.
4. Assist the EIO with media arrangements, preparation and issuing of press and public announcements.

5. Maintain a record of all major decisions, actions and instructions issued.
6. Determine which management staff positions are required and ensure they are filled as soon as possible. Being a small municipality, management staff may have to play dual roles.
7. Call upon additional municipal staff to provide assistance, as required.
8. Ensure the operational periods are established and that initial EOC response priorities and objectives are decided and communicated to all involved parties.
9. Ensure that a communication link is established between the EOC members and the Emergency Site Manager.
10. Arrange for Critical Incident Stress Debriefing for everyone involved in the emergency as necessary.

Community Emergency Management Coordinator (CEMC)/ALT CEMC

The CEMC acts as the Liaison Officer. As a support function of the Command, the CEMC serves as the primary contact for assisting or supporting organizations and has the following responsibilities:

1. Develop and maintain a system for alerting MECG members in an emergency.
2. Ensure proper set-up and function of the Emergency Operations Centre.
3. Ensure proper communications are in place at the EOC and at emergency site with the established link between the two locales.
4. Address any action items resulting from the activation of the Emergency Plan.
5. Act as a resource and advisor to the Mayor, CAO and MECG.
6. Ensure that the primary and secondary EOC sites are stocked and prepared for use.
7. Act as the liaison with EMO representatives either at the local or Provincial level.
8. Ensure that all members of the MECG are supplied with the necessary materials and communication devices to fulfil their emergency response duties.
9. Supply individuals and agencies with any information with regards to the Emergency Plan that may be of assistance.
10. Maintain records and files of decisions made and logs made for the purpose of conducting a debriefing, post emergency reporting and updating Emergency Plan and program.
11. Ensures annual compliance of the Emergency Management program is met annually as mandated by the Emergency Management and Civil Protection Act.

Fire Chief

The Fire Chief will be responsible to:

1. Provide the Mayor with information and advice on firefighting matters.
2. Work with the Emergency Site Manager to control operations at the scene of the emergency. Establish a fire incident command post with communication link to the EOC.
3. Inform the mutual aid fire coordinator and trigger mutual aid arrangements for the provision of additional firefighting equipment if needed.

4. Determine if additional or special equipment is needed and recommend possible sources of supply, e.g., breathing apparatus, protective clothing, etc.
5. Provide assistance to other municipal departments and agencies and be prepared to take charge or contribute to non-firefighting operations if necessary, e.g., rescue, first aid, etc.
6. Coordinate all activities connected with fire suppression, rescue, and extraction operations.
7. Coordinate evacuation procedures if residents are threatened by fire or chemical contamination.
8. Advise the MCEG on the availability of volunteer Fire Department staff if a prolonged emergency situation is expected.
9. Maintain the usual responsibilities of the Fire Department.
10. Maintain a personal log of all decisions made and actions taken.

Operations Section

The Public Works Manager or alternate is the Operations Section Chief.

Public Works Manager or Public Works Supervisor

The Public Works Manager will perform the following duties:

1. Provide the Mayor with information and advice on matters pertaining to roads, water, sewer and any other public works matters.
2. Establish a communication link with senior roads staff at the incident.
3. If incident involves water or sewer issues, liaise with the Ministry of the Environment and Climate Change and Ontario Clean Water Agency.
4. If appropriate, appoint an Emergency Site Manager within the Public Works Department to control operations at the scene of emergency.
5. Maintain liaison with flood control, conservation and environmental agencies and be prepared to conduct relief or preventative operations.
6. Provide such materials, supplies and equipment as appropriate and if not otherwise available, make arrangements for sources of supply from neighbouring municipalities, private contractors, etc.
7. Assist in traffic control, evacuations, etc. by clearing emergency routes, marking obstacles, providing road signs, etc.
8. Control sandbagging and pumping operations during flood emergencies.
9. Arrange for the clearance of debris that is obstructing operations.
10. Provide emergency potable water and supplies, if necessary.
11. Ensure the maintenance of sanitary sewage and water systems.
12. Ensure liaison with the Fire Chief concerning emergency water supplies for firefighting purposes.
13. Maintain a personal log of all decisions made and actions taken.

Senior Police Official – OPP (if required)

The Senior Police Official, as a member of Operations, has the following responsibilities:

1. If necessary, ensure that the appropriate municipal representative is notified to call the control group together.
2. Maintain law and order within the community.
3. Notify and assist relevant emergency services, as required.
4. Establish an incident command post, as required.
5. Alert persons endangered by the emergency and coordinate evacuation procedures, as necessary.
6. Establish inner and outer perimeters around the emergency site.
7. Notify the coroner of fatalities and provide assistance with respect to the collection, security and identification of deceased persons, and notification of next of kin.
8. Ensure the timely and accurate dissemination of information and instructions to the public, in coordination with the Emergency Information Officer from the MECG.
9. Undertake and manage, in concert with any other police action relating to the incident, investigations into criminal acts that have been committed or suspected.
10. Provide traffic control to facilitate the movement of emergency vehicles.
11. Liaise with other municipal, Provincial and Federal agencies, as required.
12. Provide security to the incident and Incident Command Post, Emergency Operation Centre and any other areas deemed appropriate in consultation with MECG.
13. Establish communication with other municipal departments to arrange for additional supplies and equipment when needed, e.g., barriers and flashers, etc.
14. Maintain a personal log of all decisions made and actions taken or arrange for a scribe.

Emergency Site Manager (if required)

The Emergency Site Manager will be at the emergency scene and will provide updates to the MECG in ongoing intervals.

Depending on the nature of the emergency, the MECG relationship with the ESM is to offer support with equipment, staff, and other resources as required. The ESM will communicate directly with the Fire Chief or CEMC to ensure all notification and procedures are being followed.

The senior representative for each emergency responder (police, fire, emergency medical services and public works) at the site will consult with the ESM, so as to offer a coordinated and effective response. Regular briefings will be held at the site and chaired by the ESM, so as to establish the manner and process by which response to the emergency will be provided.

The Emergency Site Manager will be responsible for many of the following duties:

1. Maintain a log of actions taken.
2. Establish an Emergency Command Post.

3. Establish an appropriate chain of command.
4. Determine the senior representatives of emergency services attending at the emergency site.
5. Arrange and conduct site meetings with other senior emergency representatives at the site and consult with them in order to maintain a coordinated approach to the emergency response.
6. Maintain knowledge of resources (human and equipment) available at the emergency site.
7. Manage the personnel at the site.
8. Provide for the needs of those attending to the emergency situation, including meals, water, fuel, special equipment, etc.
9. Obtain ongoing vital information about the emergency situation.
10. Establish and maintain a good communication system with the MECG and those at the site.

Emergency Information Officer

The Clerk shall assume the role of Emergency Information Officer. During an emergency, the EIO will be responsible for the following:

1. Act as the primary media and public contact for the Municipality in an emergency.
2. Establish any necessary communication links between the MECG and any other media coordinators at the Federal, Provincial or agency level.
3. Coordinate all emergency information requests, including photograph sessions and interviews at the EOC and/or emergency site(s).
4. Liaise with the MECG to obtain up-to-date information in order to prepare and issue press releases and arrange media briefings.
5. If required, post emergency information on the internet.
6. Provide regular updates to ensure that the most accurate and up-to-date information is available to the public.
7. Ensure that the CAO and Mayor approve all media releases prior to dissemination.
8. Ensure copies of all media releases are provided to the MECG and key media officers from other agencies, prior to dissemination.
9. The media information site will be set-up at the Ferndale Park and Information Centre at 2928 Highway 6, Ferndale.
10. Monitor news coverage and ensure that erroneous information is corrected as soon as possible.
11. Maintain copies of all media information pertaining to the emergency (such as media releases, newspaper articles, etc.).
12. Maintain a personal log of all decisions made and actions taken.

The EIO role may be involved in Command and Operations functions of the Incident Management System, due to limited employees.

Bruce County Emergency Services (if required)

As a member of Operations, the Bruce County Emergency Services has the following responsibilities:

1. Establish communication link with senior ambulance officials at the incident.
2. Provide for overall coordination of emergency medical response to an emergency.
3. Provide for an maintain Emergency Medical Services at the incident. Directly liaise with EMS Site Coordinator.
4. Liaise with Public Health, if applicable.
5. Ensure liaison with the Medical Officer of Health, as required.
6. If required, appoint an EMS Incident Commander.
7. Liaise with Community Care Access Centre (CCAC) for information regarding vulnerable citizens that may reside in an area to be evacuated.
8. Assist in the coordinated effort for transport of persons in health care facilities, nursing home, etc. in need of evacuation.
9. Maintain a personal log of all decisions made and actions taken.

EOC Scribe – Public Works Administrative Assistant

The EOC Scribe records and updates pertinent information on the EOC log during operation of the Emergency Operations Centre. This person or persons maintains accurate records of all events that occur during and after an emergency.

Bruce County Human Services (if required)

A member appointed to fulfil social service functions will perform the following responsibilities and duties:

1. Provide advice to the Logistics section chief.
2. According to the nature of the emergency, ensure the survival and well-being of people during and following a major emergency by arranging for:
 - a. Emergency clothing to provide adequate protection from the elements.
 - b. Emergency lodging to provide adequate temporary accommodation for the homeless.
 - c. Registration and inquiry services to reunite families and to collect information and answer queries concerning the safety and whereabouts of missing persons.
 - d. Emergency feeding to sustain those without food or adequate food preparation facilities.
 - e. Individual and family services to assist and counsel individuals and families in need to provide special care to unattached children and adults.
3. The Bruce County Human Services Administrator may be instructed to take on the role of the Shelter Manager at the request of the Head of Council or, alternatively, may appoint a staff person to this role if Red Cross is not available.
4. Will implement the Memorandum of Agreement with Red Cross, as required.

5. Liaise with partner agencies such as Public Health, Red Cross, St. John Ambulance, Salvation Army, Victim Services, and service groups, to set up, manage, and disassemble the evacuation facilities.
6. Activate mutual assistance agreements with partner agencies and various service and supply agreements, as needed.
7. Maintain a log of all expenditures, invoices, etc., and submit to Municipal Treasurer.
8. Liaise with 211 to ensure residents are made aware that 211 is a quick and effective means to access personnel assistance.
9. Maintain a log of all actions taken.

Planning Section

Planning gathers information critical to the incident in order to develop, disseminate and evaluate incident action plans.

The Chief Building Official is the Planning Section Chief.

The Manager of Municipal Law Enforcement (MLEO) is a member of the Planning Section and is the Deputy Planning Section Chief.

Chief Building Official

The Chief Building Official will perform the following duties:

1. Advise the Mayor and Operations Manager regarding the structural safety of all buildings affected by the emergency.
2. Arrange or conduct such tests as are necessary to determine the degree of hazard existing in buildings from explosive, inflammable or toxic agents, in conjunction with other agencies involved.
3. Retain the services of a structural engineer(s), as required, to assist in the review of buildings.
4. Provide assistance to neighbouring municipalities, as required.
5. Issue any orders as required for required remedial actions to be undertaken.
6. Maintain a personal log of all decisions made and actions taken.

Bruce Peninsula National Parks Official (if required)

The Bruce Peninsula National Parks Official will perform the following duties:

1. Undertake a review of the damage within the Bruce Peninsula National Park.
2. Proceed with securing additional staff and resources, as required.
3. Arrange assistance from other National Parks, as required.
4. Maintain a personal log of all decisions made and actions taken.

Logistics Section

Logistics arranges for and coordinates all material, services, equipment and resources required to manage and resolve the emergency. Logistics tracks usage and current locations of these items.

The Community Services Manager is the Logistics Section Chief.

The GIS/IT Coordinator is a member of the Logistics Section and is the Deputy Logistics Section Chief.

Community Services Manager & GIS/IT Coordinator

The Community Services Manager is responsible to:

1. Coordinate the provision of all resources including additional staff to assist, as required.
2. Develop telecommunications plan.
3. Set up food services, if required.
4. Arrange IT services and resources, as required.
5. Arrange to have municipal facilities opened in a timely manner.
6. Arrange for security at these facilities, as required.
7. Coordinate and oversee the management of essential facilities and sites.
8. Coordinate the acquisition of additional facilities.
9. Coordinate the restoration of utilities and critical services at essential facilities.
10. Liaise with Bruce County Human Services and other agencies to ensure reception/evacuation centres are set-up/arranged, as required.
11. Maintain a personal log of all decisions made and actions taken.

Grey Bruce Health Services Staff (GBHS) (if required)

During an emergency, the GBHS staff is responsible for:

1. Implementing their respective hospital emergency plan.
2. Liaise with the Medical Officer of Health and local ambulance representatives with respect to hospital and medical matter, as required.
3. Evaluate requests for the provision of medical sit teams.
4. Liaise with the Ministry of Health, as appropriate.
5. Maintain a personal log of all decisions made and actions taken.

Within the Municipality of Northern Bruce Peninsula, there is one hospital: Grey Bruce Health Services – Lion's Head Site.

Peninsula Family Health Team Member (if required)

This member will act as a liaison for the Peninsula Family Health Team and will provide the following:

1. Implement their respective site emergency plan.
2. Liaise with members of their team with respect to medical matters, as required.
3. Evaluate the requirements for medical necessities.
4. Liaise with GBHS staff and Peninsula Family Health Team members, as appropriate.
5. Provide support, resources, facilities, and additional medical personnel, if required.
6. Maintain a personal log of all decisions made and actions taken.

Finance and Administration Section

Finance/Administration performs duties related to administration, finance and staffing specific to the emergency. This includes keeping track of incident-related costs, purchasing, compensation and claims.

The Treasurer is the Finance and Administration Section Chief.

Treasurer

The Treasurer has the following responsibilities:

1. Provide information and advice on financial matters as they relate to the emergency.
2. In consultation with the EOC members, confirm adequacy of expenditure limits as identified in the Purchasing Policy.
3. Ensure there is a continuum of payroll process for all employees.
4. Ensure liaison, if necessary, with the treasurers of neighbouring communities within Bruce County.
5. Ensure that records of expenses are maintained for future claim purposes.
6. Ensure all requirements under the Ontario Disaster Relief Assistance Program are met by the Municipality and submitted to the Minister of Municipal Affairs and Housing within 14 days of the emergency.
7. Coordinate the provision of clerical staff to assist during an emergency.
8. Maintain a personal log of all decisions made and actions taken.

Non-Support and Advisory Staff

The following staff may be required to provide support, logistics and advice to the Finance and Administration Section:

1. Administrative staff
2. Parks and Facilities staff
3. Harbour staff

Business Continuity Planning

Continuity of government is paramount in the event of a crisis or emergency. Government and business are vulnerable to a variety of hazards that threaten our communities, customers, economy, and the environment. The twin tower attacks on September 11, 2001, added urgency to the need for strengthening plans and procedures that provide for the continuation of essential functions in the event of a wide range of contingencies. The Elliott Lake Mall collapse has set in motion the need for further planning in emergency management, hence the development of Business Continuity Planning for our Municipality.

In early 2016, the CEMC distributed Business Continuity Plan booklets that are currently being completed by each department following a comprehensive record collection. Once this data is complete, a master plan will be developed. This is a huge undertaking for all departments.

This plan is an integral component of a system that assures our capability to carry out essential functions in time of emergency. This plan will only work if department managers work together and keep updated and current as the process of preparing for disasters is never-ending. It is anticipated this proposed plan will also be reviewed annually.

This proposed Business Continuity Plan will eventually outline the course of action to be taken in the event of an emergency and the process for each department to follow in their recovery to normal business operation.

Plan Maintenance and Revision

Annual Review

This Plan will be reviewed annually and, where necessary, revised by a meeting of the MECG. Each time the plan is revised, it must be forwarded to Council for approval. Revisions to the appendices and minor administrative changes can be made without resubmitting the Plan to Council.

It is the responsibility of each person, agency, service or department named within this Emergency Plan to notify the Emergency Management Coordinator forthwith of any revisions to the appendices or administrative changes.

Testing Plan

An annual exercise will be conducted in order to test the overall effectiveness of this Emergency Plan and provide training to the MECG. Revisions to this Plan should incorporate recommendations stemming from such exercises.

Internal Procedures

Each department/service involved with this Plan will prepare functional emergency procedures or guidelines outlining how it will fulfil its responsibility during an emergency.

Each department/service will ensure that it designates a member of its staff to maintain and revise its own emergency procedures or guidelines.

Additional Information

Mutual Assistance Agreement

The Emergency Management and Civil Protection Act authorizes the Municipality to enter into agreements where each party formally provides agreed-upon assistance, in the form of personnel, services, equipment, and/or material, if called upon to do so by the requesting municipality in times of emergency.

Mutual Assistance Agreements enable the Municipality, in advance of an emergency, to set the terms and conditions of the assistance which may be requested or provided. Both the municipality requesting and the municipality providing assistance are therefore not required to negotiate the basic terms and conditions under stressful conditions any

may request and can offer and receive assistance according to predetermined and mutually agreeable relationships.

The Municipality of Northern Bruce Peninsula has entered into a Mutual Assistance Agreement with:

- Township of Huron-Kinloss
- Town of Saugeen Shores
- Town of South Bruce Peninsula
- Municipality of Brockton
- Municipality of South Bruce
- Municipality of Arran-Elderslie
- Municipality of Kincardine
- County of Bruce

Mutual assistance can only be activated by formal written request from the requesting municipality to the responding municipality. The Mutual Assistance Agreement is prepared separate to this plan.

Power Outage and Telephone Service

In the event of a power outage, please ensure you have a traditional telephone land line that is accessible. This will allow members of the MECG to contact you in the event of an emergency situation.

Amateur Radio Emergency Service (ARES)

When traditional methods of communication are not functioning effectively, the CEMC or alternate will request the assistance of a local representative of the Amateur Radio Emergency Service. This individual will attempt to establish a communication link with emergency response organizations via VHF and UHF Ham Radio.

Emergency Re-Fueling Centre

In certain situations, fuel may not be available at the normal re-fueling centre (i.e., service stations). The Municipality will design an emergency re-fueling centre where an extra supply of regular gasoline, clear diesel and coloured diesel fuel is stored. Other organizations and emergency vehicles may be given permission to access this fuel supply, if necessary. The Public Works Manager will identify the location of the emergency re-fueling centre in the event this is deemed a necessity.

Resident Evacuation

In certain situations, the evacuation of homes and businesses is a necessary precaution to protect the community. Evacuations should be undertaken in a quick and controlled manner, in an effort to ensure residents are not directly threatened by a crisis.

Financial Compensation

On March 1, 2016, the Ontario Disaster Relief Assistance Program was replaced with two new programs:

1. Disaster Recovery Assistance for Ontarians, which will help residents, small businesses, farms, and not-for-profit organizations repair or replace essential property following a natural disaster (only a benefit to a primary residence); and
2. Municipal Disaster Recovery Assistance, which will reimburse municipalities for extraordinary costs associated with emergency response and repairs to essential property and infrastructure following a natural disaster.

Further information regarding these two new programs can be viewed at <http://www.mah.gov.on.ca>.

Emergency Telecommunications Plan

Upon implementation of the Emergency Plan, it will be important to ensure that communications are established between the emergency site and the Municipal Emergency Control Group at the Emergency Operations Centre. Additional emergency communications capability for the MECG to other various locations including evacuation centres, hospitals, other levels of government and other key responding agencies may be necessary.

The Community Emergency Management Coordinator for the Municipality is responsible for liaising with and coordinating additional emergency communications efforts with ARES and other providers such as cell phone and two-way radio suppliers.

If the Municipality experiences a catastrophic loss of all telephone communications, two-way radio and cellular communications could be obtained from ARES and various cellular providers. Additionally, the OFMEM, through the Owen Sound Police Services, may be able to supply a mobile communications centre with two-way radios and satellite telephone capability.

The EOC is equipped with emergency telephone lines. WEBEOC can be accessed by the Municipal Emergency Control group members via their laptops or cell phones. This software program can be accessed anywhere internet or cell services are available. WEBEOC is accessible to lower tier municipalities, as well as Bruce County.

The Provincial public alerting system includes the National Alert Aggregation and Dissemination (NAAD) system and Alert Ready, the National wireless public alerting system.

Alert Ready delivers critical and potentially life-saving alerts to Canadians through television, radio and LTE-connected and compatible wireless devices.

The Provincial Emergency Operations Centre (PEOC) is the authority for issuing alerts through Alert Ready. The PEOC maintains a 24/7 capability to operate the Alert Ready system on behalf of communities in Ontario.

Emergency Volunteer and Donation Management

'The second disaster' is a phrase commonly used by volunteer and donations managers which refers to the immense challenge of handling masses of goods and services without having an effective plan in place.

Following an emergency, vast numbers of people and organizations may wish to volunteer their services and/or offer donated goods to help with response and recovery operations.

Emergency Volunteers

Most large-scale emergency responses involve two main types of emergency volunteers:

1. Affiliated Volunteers (AV)
2. Unaffiliated Volunteers (UV)

Spontaneous, unaffiliated volunteers, our neighbours and ordinary citizens often arrive on-site at an emergency site to help. Yet, because they are not associated with any part of the existing emergency management system, their offers of help are often underutilized and even problematic to professional responders.

Ideally, all emergency volunteers should be affiliated with an established organization and trained for specific emergency response activities; however, the spontaneous nature of individual volunteering is inevitable, therefore, it must be anticipated, planned for, and managed.

Affiliated volunteers are attached to a recognized voluntary or non-profit organization and are trained for specific emergency response activities. Their relationship with the organization precedes the immediate disaster, and they are invited by that organization to become involved in a particular aspect of emergency management. These are volunteers such as ARES, Red Cross, St. John Ambulance, Ontario Search and Rescue Volunteer Association, Samaritan's Purse, etc.

Unaffiliated volunteers, also known as spontaneous and/or convergent volunteers, are individuals who offer to help or self-deploy to assist in emergency situations, without fully coordinating their activities with emergency management personnel at the local level. They are considered 'unaffiliated' in that they are acting independently, as an individual or group, outside of the recognized coordination system of the impacted jurisdiction(s).

The Municipality shall rely on affiliated volunteers for emergency volunteers when required.

Due to concerns about safety, liability, skills, character, and appropriateness to the gravity of the situation by unknown, untrained, and untested individuals the Municipality shall generally not accept the use of unaffiliated volunteers in response efforts on municipal property or refer unaffiliated volunteers to private property owners.

Unaffiliated volunteers will not be accepted, except in exceptional circumstances, when approved by Emergency Operations Centre personnel.

Donations Management

Donations management involves coordinating a system that receives and distributes unsolicited goods, undesignated goods, in-kind donations, and unsolicited donations, matching them with victims who demonstrate a need.

The Municipality looks principally to those voluntary organizations with established donations systems already in place to provide aid as able in the receiving and delivery of appropriate donated goods to disaster victims. The Municipality encourages the donation of cash to these organizations as well.

Donations management activities include provide guidance to citizens, managing a telephone registration and database system, establishing one or more collection facilities, creating a system to sort and distribute donated items, and storing donated resources until needed.

Donations shall be managed as per the Donation Management System Standard Operating Guide (DMS-SOG). The DMS-SOG is prepared separate to this Plan.

Volunteers – Workplace Safety and Insurance

The Workplace Safety and Insurance Act (Section 71) deems that all registered volunteers assisting the Municipality in its response to a declared emergency shall be employees of that municipality. This status also entails that the registered volunteer will have the same entitlements to personal protective equipment and appropriate training as paid employees.

Vulnerable Populations – Residents with Special Care Needs

Vulnerability can be complex and extremely difficult to evaluate and address.

The key to understanding vulnerability is the idea that certain individuals are more susceptible to hazard effects. Vulnerability creates barriers for those individuals to obtain or understand information, or to react as the general population would. This means they may need assistance due to any condition (temporary or permanent) that limits their ability to take action.

Vulnerable populations are defined as *any individual, group, or community whose circumstances create barriers to obtaining or understanding information, or the ability to react as the general population. Circumstances that may create barriers include, but are not limited to, age; physical, mental, emotional, or cognitive status; culture; ethnicity; religion; language; citizenship; geography; or socioeconomic status.*

This Emergency Response Plan is particularly concerned about those residents with Special Health Care Needs (SHCN) due to disability.

Issues and Barriers in Assisting Residents with SHCN

Risk communication: the importance of risk communication before, during, and after an emergency, but also the significance of tailoring messages to specific populations through a diverse range of communication modalities.

Evacuation procedures and shelter and care sites: the decisions surrounding evacuation, including the means to evacuate, pose particular risks of further displacement for those with SHCN.

Continuity of services: how to continue to provide basic necessities such as food, water, and medicine during an emergency. The possible collapse of the social-service infrastructure in an emergency raises fundamental questions of responsibility (i.e., which agency would be responsible for caring for individuals who rely on electrical medical devices during a power outage?)

Barriers: barriers applicable across all SHCN groups include (1) an inability to clearly identify and locate vulnerable populations during an emergency, (2) a lack of regular consultation by emergency management and public health officials regarding needs assessments, and (3) a lack of integration of information from agencies into broader emergency planning.

The Municipality, in partnership with the County of Bruce, shall investigate the potential to use community based organizations in addressing the needs of residents with SHCN during an emergency.

Appendix 2 – Emergency Operations Centre List of Equipment and Radio Frequencies

Equipment (located in Municipal shed)

- 1 Base radio complete with back-up power supply
- 6 Mobile radios
- 50 Portable radios
- 1 Vehicular charge adapter and charger
- 1 Emergency Power Supply 5000-watt generator that will automatically activate upon power outage
- 10 Lights
- 6 LED lights
- 2 Propane heaters
- 4 Whiteboards
- 6 Electric heaters (3 located in Cathy’s office, 3 stored at Fire Station 10)
- 1 Power Unit Source (located in Cathy’s office)

In addition, Canadian Red Cross has a 50-person response trailer stored currently at the Municipal Office packed with blankets, cots, and equipment to set-up evacuation centre. Double track snowmobile also available if required.

Radio Frequencies

Channel	Frequency	User
1	153.860	Bruce County Fire Department
2	154.070	Fire Marshal
3	155.160	Fire Department Interconnect
4	148.655	Interagency (Fire, Roads, Ambulance and Office)
5	151.820	Roads Department
6	158.160	Bruce Peninsula National Parks

Appendix 3 – Notification of Public

In the event that a municipal emergency has been declared, the residents and visitors of the Municipality shall be notified in the following manner:

At the direction of the Emergency Operation Control Group, the Emergency Information Officer shall advise the local radio stations (AM 560, FM 92.3, FM 93.7, FM 106.5 or FM 90.7), of the particulars of the emergency along with the recommended actions for the public to take.

The radio stations will then transmit this information to the public at frequent intervals.

If the circumstances of the emergency dictate that all residents and visitors be notified immediately, (i.e., evacuation is required) the Emergency Operation Control Group will then order that the Fire Department's sirens be activated in the area of the evacuation. Residents and visitors will be alerted of an evacuation by continuous sounding of fire sirens within more populated areas. On hearing the alert, residents are asked to tune their radios to AM 560, FM 106.5, FM 92.3, FM 93.7 or FM 90.7. Residents may also be alerted by police, fire or ambulance vehicles using loud hailers to make public announcements.

Emergency information will be posted online on the Municipal website and Facebook pages and a notification will be sent to registered users in the Burn Permit System database, if possible.

Mutual Aid will be activated by putting other departments on standby alert. Other Mutual Aid partners may be activated, depending on the situation.

To ensure that all residents and visitors are made aware of this procedure, the notification procedures and other pertinent information may be included with municipal tax bills on an annual basis, commencing in 2014.

Appendix 4 – Tobermory Municipal Airport

TC LID: CNR4, Tobermory (NRA) Tobermory Unicom Radio – frequency 122.8

The airstrip at Tobermory has a paved asphalt runway, 3,180 feet in length and 60 feet wide. The acral runway lights operate automatically. The elevation AMSL is 700 feet.

The Tobermory Airport is owned and operated by the Municipality and is located just off Highway 6 at 73 Warner Bay Road (N45 14 W81 38). Tobermory Airport is located 2.2 nautical miles (4.1 km or 2.5 miles) southeast of Tobermory, Ontario.

Airport services include fuel (100 low lead, Avgas) oil, tie-downs, a small parking area and picnic tables. The Airport has two small hangars for storage (two small airplanes per hangar) and a small terminal building and is open seasonally each year from May to October 31.

Depending on the type of emergency situation, the Airport would be a vital asset as demonstrated in the 2016 Emergency Management tabletop exercise involving a forest fire.



Distribution List

Copies of this Emergency Plan are distributed to:

- Chief Administrative Officer
- Municipal Office
- Fire Chief
- Chief Building Official
- Public Works Manager
- GIS/IT Coordinator
- MLEO Manager
- Community Services Manager
- Treasurer
- Clerk
- Bruce County Emergency Services Director
- Mayor
- Deputy Mayor
- Bruce County Human Services
- St. Edmunds Community Centre
- Emergency Management Ontario – Field Rep
- The Canadian Red Cross, Owen Sound Branch
- Bruce Peninsula National Park
- Bruce County Library, Tobermory and Lion's Head
- Grey Bruce Ontario Provincial Police
- Lion's Head and District Community Centre and Arena
- Ontario Clean Water Agency
- Emergency kits (6 copies)
- Grey Bruce Health Services – Lion's Head Hospital
- Fire Stations 10 and 20
- Municipal website (copy without contact information)
- Committee members' individual cases
- Peninsula Family Health Team – Lion's Head and Tobermory

Vital Services Directory

	Contact Information	Notes
Animal Health Issues		
Agriculture Information Contact Centre	1-877-424-1300	For animal health and contact to rural advisors in area
Canadian Food Inspection Agency	1-877-814-2342	Provides information for dealing with sick animals, etc.
Airports		
Tobermory Municipal Airport	(519) 596-2898 (519) 793-3522 (off season)	3,180-foot paved, automated lighted runway, 100 low lead Avgas pumps at north end
Aircrafts/Pilots		
Myron Poe		
Tyler Hayes		
Wayne Gare		
Adam Robins		
Tom Brown		
Ricky Peacock		
Jon Malott		
Rob Schreiber		
OPP Helicopter	1-888-310-1122	
RCC Trenton Helicopter	1-800-267-7270	
ATV		
Bruce Peninsula National Parks	(519) 596-2702	
Auxiliary Lighting		
CRS Rental Supply, Owen Sound	(519) 376-8555	
United Rentals, Owen Sound	(519) 376-9880	
United Rentals, Walkerton	(519) 881-2921	
NBP Fire and Emergency Services	(519) 596-2799 (519) 793-3713	
St. Edmunds Work Shed	(519) 596-2225	
Boats		
Divers Den, Tobermory	(519) 596-2363	
Parks Service, Duty Officer	(519) 596-2702	
Bruce Anchor Cruises	(519) 596-2555	
Blue Heron Buses	(519) 596-2999	
OPP	911	
Building Contractors		

	Contact Information	Notes
And-Rod Construction Ltd.	(519) 596-1224	
Bison Builders	(519) 592-5010	
Caudle Masonry	(519) 793-3171	
CRC General Contractors	(519) 793-6240	
Dan's Contracting	(519) 592-5024	
Eckenswiller Construction	(519) 793-3170	
Joe Gillard Carpentry	(519) 312-4288	
HCR Building Inc.	(519) 477-2160	
Hofstrand Contracting Ltd.	(519) 375-6595	
Hollis Contracting Ltd.	(519) 596-2692	
JV Construction	(519) 793-6823	
Gord Lawson Contracting	(519) 795-7514	
Mansfield Renovations	(519) 374-3920	
McAfee & Sons Contracting Ltd.	(519) 596-2482	
McNair Construction	(519) 793-4353	
Marshall Mielhausen Roofing Ltd.	(519) 596-2838	
Gene Munn Contracting	(226) 974-1114	
Rockridge Contracting	(519) 793-4870	
Sheldon Weatherhead Carpentry	(519) 793-3776	
Buses		
First Student Canada	(519) 376-5712	
Blue Heron Buses	(519) 596-2999	(1) 23-seater (1) 24-seater
Bruce Anchor Cruises	(519) 596-2555	(1) 21-seater (3) 24-seaters
Caterers		
Coach House Inn	(519) 596-2361	Seasonal
Princess Motel & Restaurant	(519) 596-8282	
Tobermory Brewing Company	(519) 596-8181	Seasonal
Lion's Head Inn & Restaurant	(519) 793-4601	
Taste Kitchen	(519) 793-4224	
Bear Tracks Inn & Restaurant	(519) 793-3555	
Ferndale Drive-in	(519) 793-3311	
Katemma's Diner	(519) 793-3150	
Rachel's Bakery & Café	(519) 793-3982	

	Contact Information	Notes
Tru Food Café	(519) 793-3630	
Legion Ladies Auxiliary Branch 202	(519) 793-4455	Jean Shearer – (519) 793-3014
By the Bay Resort	(519) 793-3317	
Chemicals		
CANUTEC	(613) 996-6666	
Clergy		
United Church, Tobermory	(519) 596-2394	
United Church, Lion's Head	(519) 793-3312	
Anglican Parish of the Bruce Peninsula	(519) 534-1604	
St. Mary's Roman Catholic, Owen Sound	(519) 376-0778	
Pentecostal Country Church, Ferndale	(519) 793-3094	
Bethel Church, Lion's Head	(519) 793-3221	
Light & Life Community Chapel	(519) 596-2939	
Coast Guard		
RCC Trenton	1-800-267-7270	
Thunder Bay or Sarnia Coast Guard Radio	(807) 345-5190	
Coast Guard Base, Tobermory	(519) 596-2710	
Coroner		
Dr. George Harpur		
Dr. John Van Dorp		
Coroner in an adverse event	1-855-299-4100	24/7
Courier Service		
Peninsula Parcel	(519) 534-2506	
Purolator	1-888-744-7123	
UPS	1-800-668-7100	
Customs Canada		
Barrie	1-800-461-9999	
Daycare		
Bruce Peninsula Family Centre	(519) 793-4100	
Tobermory Primary Place	(519) 596-2606	
Dead Stock Removal		
Atwood Pet Foods	1-800-265-8797	

	Contact Information	Notes
Divers, Diving Equipment, Oxygen Supplies		
Divers Den, Tobermory	(519) 596-2363	Seasonal
Georgian Bay Fire and Safety	(519) 376-6120	
Tobermory Hyperbaric Chamber	(519) 596-2306	
Huronian Med-E-OX	(519) 524-5363	
Electrical Contractors		
ACN Electric Inc.	(519) 793-6117	
Glen's Electrical Services	(519) 378-3414	
Handley Electric	(519) 596-2890	
Tackaberry Electric	(519) 793-3877	
Rob G Electric	(519) 596-2227	
Environment Canada and Climate Change Canada		
Office	1-800-668-6767	
Equipment Rental		
CRS Contractor Rental Supply	(519) 376-8555	Auxiliary lights, generators, etc.
Carey Assets Management Inc., Ferndale	(519) 793-3927	
Peninsula Appliance U-Haul Trucks	(519) 793-3598	
Food Banks		
Tobermory Food Bank	(519) 596-2333	Linda Godhue, lindagodhue@eastlink.ca
Lion's Head & District Food Bank	(519) 793-3443	Darlene Myles
Forest Technician		
Kevin Predon, Bruce County	(519) 534-2092 ext. 117	KPredon@brucecounty.on.ca
Funeral Homes		
George Funeral Home, Wiarton	(519) 534-0240	
Whitcroft Funeral Home	(519) 422-0041	1-866-694-0041
Downs & Son, Hepworth	1-888-340-3467	
Gas or Diesel		
Roxy's Place	(519) 596-8000	Seasonal
Ferndale UPI	(519) 793-3400	
Hoppy's One Stop	(519) 596-2486	Seasonal

	Contact Information	Notes
By the Bay	(519) 793-3317	
Grocery Stores		
Roxy's Place	(519) 596-8000	Seasonal
Hellyer's Foodland	(519) 793-3415	
Ferndale Drive-in	(519) 793-3311	Seasonal
Hoppy's One Stop	(519) 596-2486	Seasonal
Peacock's Foodland	(519) 596-2380	
By the Bay	(519) 793-3317	
Grey Bruce Health Unit		
Dr. Ian Arra, Medical Officer of Health	(519) 376-9420 ext. 1278	i.arra@publichealthgreybruce.on.ca
Drew Ferguson, Emergency Management	(519) 376-9420 ext. 1269	d.ferguson@publichealthgreybruce.on.ca
Heaters, Portable		
Superior Propane, Owen Sound	(519) 376-6735	
MNBP Public Works	(519) 793-3522	
Heavy Equipment Contractors		
Bridge Excavating Ltd.	(519) 592-5115	
A.J. Arps (Septic)	(519) 793-3224	
Ryan Scott (Septic)	(519) 596-8821	
Carey Enterprises	(519) 793-6870	
Bernie Hellyer Construction	(519) 793-3377	
Hunter Haulage and Excavating Inc.	(519) 793-3213	
Stewart Haulage and Contracting	(519) 793-3096	
Tyndall's Haulage	(519) 793-3453	
Hollis Contracting Ltd.	(519) 596-2692	
Munn Excavating & Haulage	(519) 270-4939	
Brent Robins Contracting	(519) 596-2734	
Mike Robins Contracting Ltd.	(519) 795-7757	
Doug Watson	(519) 596-2449	
Parks Service	(519) 596-2233	(519) 596-2702
Rydall Contracting	(519) 793-4793	
MNBP Public Works	(519) 793-3522	
Harold Sutherland Construction Ltd.	(519) 376-5698	
Collins Excavating	(519) 793-3066	
Liverance Haulage	(519) 534-3710	

	Contact Information	Notes
ASH Excavating	(226) 668-2681	
Hardware Stores		
Scott's Home Hardware	(519) 793-3446	
Ransbury Pro Hardware	(519) 596-2202	
Rona – Miller Lake	(519) 795-7729	
Wilson Home Building Centre	(519) 793-3610	
Stedman's – Tobermory	(519) 596-2791	Seasonal
Hospitals		
Grey Bruce Health Services – Lion's Head	(519) 793-3424	4 beds to a maximum of 8
Grey Bruce Health Services – Wiarton	(519) 534-1260	12 beds
Grey Bruce Regional Health Centre	(519) 376-2121	
Hotels and Motels		
Big Tub Harbour Resort	(519) 596-2219	50 units
Blue Bay Motel	(519) 596-2392	23 units
Bruce Anchor Motel	(519) 596-2555	37 units
Cedar Vista Motel	(519) 596-2395	7 units
Coach House Inn	(519) 596-2361	50 units
Escarpment Heights Motel	(519) 596-2228	25 units
Grandview Motel	(519) 596-2220	18 units
Harbourside Motel	(519) 596-2422	60 units
Hidden Valley Motel	(519) 795-7000	5 units
Peacock Villa	(519) 596-2242	10 units
Tobermory Princess Motel	(519) 596-8282	20 units
Lion's Head Beach Motel	(519) 793-3155	14 units
Northwinds Motel	(519) 793-4594	4 units
Adventure the Bruce Inn	(519) 596-2273	12 units
Bear Tracks Inn & Restaurant	(519) 793-3555	5 units
Hydro One		
24-hour Emergency Service	1-800-434-1235	24/7
Local (Lion's Head)	(519) 793-3933	
Interpreters		
	1-900-643-2000	
Canadian Park Services	(519) 596-2233	French
Klaus Order	(519) 596-2414	German
Jim Kritikos	(519) 596-2281	Greek
Peter Kypreos	(519) 596-2448	Greek

	Contact Information	Notes
Rev. Dana Benson	(519) 376-7886	Mandarin
Elizabeth Thorn	(519) 377-5166	Mandarin
Andy Foster	(226) 668-8054	Mandarin
BPN Parks	(519) 596-2702	
		Call 211 for free resources in booking an assisting with an interpreter http://www.transperfect.com
Livestock Removal		
Richard Forbes, Lion's Head	(519) 592-3335	
Jerry Mackie Transport, Lion's Head	(519) 793-3865	
Mechanics		
Bricker Automotive	(519) 795-7250	
Walsh's Garage Inc.	(519) 793-4625	
Mike's Towing and Mechanic	(519) 596-8100	
Miller Lake Mechanical	(519) 374-5895	
Jason Townson Mechanic	(519) 793-3541	
Peninsula Farm Services	(519) 793-3000	
Jeff Johnston Mechanic	(905) 870-2226	
White's Garage	(519) 793-3327	
Penn Automotive	(519) 534-2239	
Warton Automarine	(519) 534-0160	
Meteorological Services		
Weather Observing Site	(519) 534-4791	Warton Airport
London Flight Service Station	1-866-992-7433	
Environment Canada	(416) 739-4466	
Mini Storage		
Myles Mini Storage	(519) 793-4444	
Tobermory Marine Storage	(519) 596-2654	
Ministry of the Environment		
Spills Action Centre	1-800-268-6060	
Ministry of Labour		
Inquiries to Employees	1-877-202-0008	
Ministry of Transportation		
Owen Sound	(519) 376-7350	
Dispatch	(519) 873-4223	Fax: (519) 873-4443

	Contact Information	Notes
		WestRegion.TOC@ontario.ca
Ministry of Natural Resources and Forestry		
Owen Sound, Duty Officer	(519) 376-3860	
Sector Response Officer, Haliburton	1-888-239-4565	After hours: (705) 457-9935
Mobile Homes, Offices		
Bluewater RV Sales, Wiarton	(519) 534-0014	
Newspapers		
The Bruce Peninsula Press	(519) 596-2658	
Warton Echo	(519) 534-1560	
The Sun Times	(519) 376-2250	
Ontario Clean Water Agency		
Leo-Paul Frigault	(519) 534-1610	lfrigault@ocwa.com
Plumbers		
H&H Plumbing	(519) 793-3004	
Harrington Plumbing	(519) 590-3112	
Willy Weatherhead Plumbing	(519) 793-3529	
Ferndale Plumbing	(519) 793-6800	
Russell Usher	(519) 793-3924	
Radio Stations		
CFOS (560 AM)	(519) 376-2030	
MIX (106.5 FM)	(519) 376-2030	
Country (93.5 FM)	(519) 376-2030	
CKNX (AM-FM)	(519) 357-1310	
The Dock (92.3 FM)	(519) 470-7626	
Bruce Peninsula National Parks (90.7 FM)	(519) 596-2233	
		OSTC not available due to very low power
Radio Emergency Service		
Amateur Radio Emergency Services (ARES)	(519) 353-5553 (519) 477-5553	Tim Eaton – trumpetblues@gmail.com Jack Van Dorp – jakobvandorp@gmail.com
Radio Communications		
Bear Com	(519) 893-3996	Fire and Public Works

	Contact Information	Notes
Hartman Communications	(519) 364-5055	
Red Cross		
Canadian Red Cross	1-866-579-4357	(519) 209-0432
Refrigerated Highway Vans		
Chapman's Ice Cream, Markdale	(519) 986-3131	
Flanagan Foodservice Inc.	(519) 376-8407	
Salvation Army		
Wiarion Salvation Army	(519) 534-0353	
Samaritan's Purse Canada		
Samaritan's Purse Canada	1-800-663-6500	www.samaritanspurse.ca Disaster Response Assistance
Sandbag Supplier		
GX Packaging Ltd.	1-866-857-7143	
Uline, Toronto	1-800-295-5510	
		Refer to local hardware stores
Burtex Industries	1-800-268-0908 (416) 745-2711	66 Bartor Road, Weston Large quantities
Lloyd Bag Co.	1-800-549-2247 (519) 352-9300	114 St. Clair Street, Chatham Large quantities
Polytarp Products	(416) 633-1685	350 Wildcat Road, Toronto Large quantities
Schools		
St. Edmunds Public School	(519) 596-2390	
Bruce Peninsula District School	(519) 793-3211	
Signage		
Bruce Peninsula Press	(519) 596-2658	Printed signs
Sunbelt Rentals	(519) 376-8555	Mobile signs
Snowmobile Clubs		
Tobermory Snowmobile Club	Harvey Rintoul (519) 596-2612 Ron Parker (519) 795-7655	Larry Miller (226) 668-5966 Mike Visakaly (519) 993-8499
St. John Ambulance		
Owen Sound	(519) 376-4813	
Tree Service		

	Contact Information	Notes
Tony McArthur Tree Service	(519) 596-2989	
Hastings Tree Service	(519) 270-6664	
Hellyer's Tree Removal	(519) 793-3222	
Thomas Boyle	(519) 793-4431	
Telephone Services		
Eastlink Communications	(519) 793-3111	(519) 773-8441 (24/7 service) 1-800-440-7472
Tents, Tables, Chairs and Awnings		
Four Season Party Rentals Ltd. (Markdale)	1-800-363-0782	
Mildmay Tent Rentals	(519) 367-5403	
Northern Bruce Peninsula Rotary Club	(519) 793-4040	
NBP Fire and Emergency Services	(519) 793-3522	
Vacuum Truck		
Bridge Excavating Ltd.	(519) 793-4467	
Pickard Construction	(519) 372-0005	
Veterinary		
Wiarion Animal Hospital	(519) 534-1910	
Sauble Beach Veterinary Hospital	(519) 422-3164	
Victim Services		
	1-866-376-9852	
Washrooms (Portable)		
Bruce Peninsula Septic Service	(519) 793-3224 (519) 596-2246	
Water (Bulk)		
Dave Farrow, Wiarion	(519) 534-0909	
Canadian Springs	1-877-442-7873	
Grey Bruce Water Supply	(519) 370-2288	

Glossary of Acronyms and Terms

There is a need for common terminology that would be jointly understood by the public and private sectors. The following definitions and explanations may be helpful during any type of an emergency situation.

This Glossary of Terms and Acronyms may be updated and changed as necessary to accommodate changes to the definitions as needed or warranted without requiring an amendment to this Plan.

Term	Definition
ARES	Amateur Radio Emergency Services
CANUTEC	Canadian Transport Emergency Centre
CAO	Chief Administrative Officer
CBRNE	Chemical, Biological, Radiological, Nuclear and Explosive
CCAC	Community Care Access Centre
CEMC	Community Emergency Management Coordinator
CI	Critical Infrastructure
CNSC	Canadian Nuclear Safety Commission
EIO	Emergency Information Officer
EMAT	Emergency Medical Assistance Team
EMO	Emergency Management Ontario
EMPC	Emergency Management Program Committee
EMS	Emergency Medical Services
EOC	Emergency Operation Centre
EP	Emergency Plan
ERPSW	Emergency Response Plan for Severe Weather
FAD	Foreign Animal Disease
HIRA	Hazard Identification and Risk Analysis
ICP	Incident Command Post
IMS	Incident Management System
MECG	Municipal Emergency Control Group/Emergency Management Program Committee
OFMEMO	Office of the Fire Marshal and Emergency Management
PEOC	Provincial Emergency Operation Centre
PERP	Provincial Emergency Response Plan
PIMS	Provincial Incident Management System
PNERP	Provincial Nuclear Emergency Response Plan
SCBA	Self Contained Breathing Apparatus

Term	Definition
Community Emergency Management Coordinator	An individual officially designated by a municipality who is responsible and accountable for the community's emergency management program. The Community Emergency Management Coordinator must be, by definition, a municipal employee, as per the Municipal Act.
Community Emergency Management Program Committee	The community emergency management program committee is the critical management team that oversees the development, implementation and maintenance of a community emergency management program.
Critical Infrastructure	Interdependent, interactive, interconnected networks of institutions, services, systems and processes that meet vital human needs, sustain the economy, protect public safety and security, and maintain continuity of and confidence in government.
Declared Emergency	A signed declaration made in writing by the Head of Council or Premier of Ontario in accordance with the Emergency Management and Civil Protection Act. This declaration is usually based on a situation or an impending situation that threatens public safety, public health, the environment, critical infrastructure, property, and/or economic stability and exceeds the scope of the routine community activity.
Disaster	A widespread or severe emergency that seriously incapacitates a community.
Emergency	A situation or an impending situation caused by the forces of nature, an accident, and an intentional act or otherwise that constitutes a danger of major proportions to life or property. These situations could threaten public safety, public health, the environment, property, critical infrastructure, and economic stability.
Emergency Management	Organized and comprehensive programs and activities taken to deal with actual or potential emergencies or disasters. These include mitigation against, preparedness for, response to and recovery from emergencies or disasters.
Emergency Management Ontario	EMO is an organization within the Ministry of Public Safety and Security, government of the Province of Ontario. EMO is responsible for monitoring, coordination and assisting in the development and implementation of emergency management programs in Ontario.
Emergency Operations Centre	The EOC is a facility where the Emergency Operations Control Group assembles to manage an emergency.

Term	Definition
Emergency Site Manager	Public sector official (usually fire, police, ambulance or public works) at the site, in charge of coordinating resources and developing actions to resolve the emergency situation.
Emergency Management Program Committee	The Emergency Management Program Committee and the Municipal Emergency Control Group are the same members due to the Municipality's size. The Committee operates from the community Emergency Operations Centre and is responsible for coordinating municipal emergency response and recovery activities. The Municipal Emergency Control Group usually includes leading community officials, emergency management representatives and other relevant Council and staff.
Emergency Medical Services	The County of Bruce Emergency Paramedic Service is the emergency medical services provider for the Municipality.
Evacuation	The removal of persons from a given area that has been deemed as an actual or potential danger zone or may be impacted by an emergency situation.
Evacuation Centre	A facility to provide shelter, food and other services to a group of people who have been evacuated from an area.
Evacuation Registration	A process to account for displaced persons. This process usually takes place at designated reception centres.
Foreign Animal Disease	A subset of reportable diseases which are foreign – not common – to Canada. Many diseases have been eliminated in Canada, or have never been present, but could still occur and would easily threaten the health of domestic herds and flocks. Some examples are Avian Influenza, Foot and Mouth Disease and Bovine Spongiform Encephalopathy (BSE is 'mad cow disease').
Hazard Identification	The process of defining and describing a hazard, including its physical characteristics, magnitude and severity, probability, and frequency, contributing factors, and locations/areas affected.
Hazard Identification and Risk Assessment (HIRA)	A structured process for identifying those hazards which exist within a selected area and defining their causes and characteristics.
Incident Management System	IMS is the combination of facilities, equipment, staff, operating procedures, and communications operating within a common organizational structure. This system has the responsibility for the management of assigned

Term	Definition
	resources, to effectively respond to an incident or emergency/disaster.
Municipal Emergency Control Group	The Municipal Emergency Control Group operating from the community Emergency Operations Centre is responsible for coordinating municipal emergency response and recovery activities. The Municipal Emergency Control Group usually includes leading community officials, emergency management representatives and other relevant Council and staff. The Emergency Management Program Committee and the Municipal Emergency Control Group are the same members due to the Municipality's size.
Mutual Aid Agreements	An agreement developed between two or more emergency services to render aid to the parties of the agreement. These types of agreements can include the private sector emergency services when appropriate.
Office of the Fire Marshal and Emergency Management	A branch of the Ministry of the Solicitor General responsible for leading the coordination, development, and implementation of emergency management programs in Ontario and partnering with municipalities to assist in their emergency management programs.
Ontario Emergency Response Team	An emergency response team that is dispatched by the Province of Ontario to a contiguous state or province to coordinate emergency response and mutual assistance.
Private Sector	A business or industry not owned or managed by a level of government.
Provincial Disaster Assessment Team	A recovery response team that is dispatched to a community to assess damage following a disaster event and to recommend on a financial disaster assistance program for recovery.
Provincial Emergency Operations Centre	A fully equipped facility maintained by Emergency Management Ontario that can be activated in response to, or in anticipation of emergencies. The PEOC is staffed with appropriate representatives from ministries that have delegated responsibilities for those emergencies, as well as EMO staff. It serves as the initial point of contact for the affected municipality and federal interests.
Provincial Emergency Response Team	An emergency response plan mandated under the Emergency Management Act and maintained by the Province.
Public Sector	A particular element or component of government, i.e., police, fire or a municipal, provincial or federal government.

Term	Definition
Reception Centre	Usually located outside the impact zone of the emergency, the reception centre is a place to which evacuees can go to register, receive assistance for basic needs, information, and referral to a shelter, if required (i.e., St. Edmunds Community Centre and/or Lion’s Head & District Community Centre and Arena).
Recovery	Actions taken to recover from an emergency or disaster.
Response	Actions taken to respond to an emergency or disaster.
Risk	A chance or possibility of danger, loss, injury, or other adverse consequences.
Risk Assessment	Identification of risks to public safety, public health, the environment, property, critical infrastructure and economic stability from natural, human-caused, and technological sources/activities, and evaluation of the importance of the activity to the continued operation of the community. The vulnerability of the community to each activity should be evaluated.
Threat	Any event that has the potential to disrupt or destroy critical infrastructure, or any element thereof. Threat includes accidents, natural hazards, as well as deliberate attacks.
Vulnerability	The degree of susceptibility and resilience of the community and environment to hazards, the characteristics of a community or system in terms of its capacity to anticipate and cope with recovery from events.

The above definitions come from various sources including the Canadian Oxford Dictionary, the Emergency Management and Civil Protection Act, Emergency Management Ontario, and the National Fire Protection Association.

Plan Review

This Plan was reviewed by the Municipal Emergency Management Control Group/Emergency Management Program Committee on the following dates:

- April 13, 2018
- April 12, 2019
- May 27, 2020
- December 6, 2021.

This Emergency Plan may be provided in alternative formats upon request.